

July 10, 2020



Dear Good Samaritan families,

As we continue to deal with the realities of the COVID-19 pandemic, I want to again thank you for your patience and understanding.

On June 30, 2020 the BC Ministry of Health in collaboration with the Provincial Medical Health Officer has developed updated guidelines to support visits between family members and residents of long-term care homes and seniors' assisted living facilities. Under these guidelines, residents will be able to visit with **one** family member or friend. Details can be found on the BC Centre for Disease Control website at: <http://www.bccdc.ca/health-professionals/clinical-resources/covid-19-care/clinical-care/long-term-care-facilities-assisted-living>.

We are currently in the process of developing a plan to ensure that safe social visits can happen within our care homes to ensure the protection of your loved ones. Visits will resume as soon as we are able to safely do so and we will update you accordingly.

While we are in this for the long haul, please know that we are doing all that we can within the current public health directives to keep your loved ones engaged. Please continue to reach out to the care home to learn more about the ways you can connect with your loved one. Our well wishes tool is also available to you on our website (www.gss.org/well-wishes) where you can send a message to your loved one, and you can now include photos!

If you have any questions or concerns about any of this information, please reach out to the site manager at your loved ones care home or email goodsaminfo@gss.org. We will continue to provide updates to you as we receive direction from public health and the provincial government.

Stay safe and healthy.

Sincerely,



Michelle Bonnici B.A. LL.M
Interim President and CEO