

June 8, 2020



Dear individuals and loved ones of Good Samaritan Westpark Home,

Public Health has notified us that our group home has an employee who has tested positive for COVID-19. I know that this is an upsetting thing to read, but I want to assure you that we are working closely with public health and are complying with the orders from the Chief Medical Officer of Health to take the necessary steps to protect the individuals and employees at the home.

We do know that the employee became symptomatic while working at the home, but was following the Chief Medical Officer of Health Orders and was continuously masking, which helps reduce the chance of transmission. As soon as they began to have symptoms, they notified their supervisor and went home while taking all precautions.

All individuals and employees are currently in the process of being tested. If any individuals are confirmed to have COVID-19, both they and their guardian will be notified immediately.

Outbreak protocols are also in place and includes, but is not limited to, restricting individual movement throughout the home, employees wearing personal protective equipment (PPE), cancelling group activities or non-essential services, and continuing our enhanced cleaning protocols. These are just some of the ways we are keeping our individuals safe and are standard for any outbreak.

I know that this is a stressful time, and we will continue to keep you updated on this matter as we receive new information. If you have any questions, please contact Minnie Dawyd, program manager, at 780-431-3738. I do commit to you that we will continue to provide you with updates as this situation progresses.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink that reads "Michelle Bonnici". The signature is written in a cursive style with a large, prominent initial "M".

Michelle Bonnici B.A. LL.M
Interim President and CEO