

May 14, 2020



Dear Good Samaritan families,

As we continue to deal with the realities of the COVID-19 pandemic, I want to again thank you for your patience and understanding.

While the weather continues to warm up and provincial restrictions begin to ease, please keep in mind that we are still required to follow the Chief Medical Officer of Health's (CMOH) order that limits visitation to essential visitors and controlled outdoor visitation. A designated essential visitor is defined as someone required to assist in the quality of life or care-related activities that staff are unable to provide or when a resident is at the end of life. The visitation limitations that were highlighted in our April 30, 2020, letter to you are still in effect.

While we are in this for the long haul, please know that we are doing all that we can within the current public health directives to keep your loved ones engaged. Please continue to reach out to the care home to learn more about the ways you can connect with your loved one. Our well wishes tool is also available to you on our website ([www.gss.org/well-wishes](http://www.gss.org/well-wishes)) where you can send a message to your loved one, and you can now include photos!

If you have any questions or concerns about any of this information, please reach out to the site manager at your loved ones care home or email [goodsaminfo@gss.org](mailto:goodsaminfo@gss.org). We will continue to provide updates to you as we receive direction from public health and the provincial government.

Stay safe and healthy.

Sincerely,



Michelle Bonnici B.A. LL.M  
Interim President and CEO