



September 3, 2021

Dear Residents and Loved Ones of Good Samaritan Vista Village,

Further to our previous communication, we have an update to provide to you. We have been informed that an additional employee has tested positive for COVID-19. As a result, public health has placed our entire care home on outbreak status until further notice. GSS is working with staff and public health officials at Vista Village to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff and anyone impacted will be notified.

Due to this additional case, public health has extended the following precautions to apply to the entire care home:

- Enhanced screening of residents for symptoms twice daily.
- Asymptomatic testing for residents in the main building.
- On site testing available for all staff.
- Enhanced environmental cleaning.

**Visitation is discouraged at this time but not restricted.** Virtual visits can still be arranged by contacting the care home, or visit our website ([www.gss.org](http://www.gss.org)) and use our Well Wishes tool to send a message or photos to any resident in our care.

- End of Life/palliative visits will continue.
- Non urgent appointments are on hold.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them and will do an update weekly until the outbreak is declared over.

COVID-19 cases are increasing in the community and immunization is still available for those who have not had the opportunity as yet. If you have not been immunized and wish to be, or if you should you have any questions or concerns, please contact Jim Riedlhuber, Site Manager, at (403) 627-1900.

Sincerely,

Edythe Andison,  
Vice President and Chief Quality Officer