



September 10, 2021

Dear Residents and Loved Ones of Good Samaritan Linden View,

Further to our previous communications to you on August 31st I want to provide an update on the outbreak at Good Samaritan Linden View. Unfortunately, I have to report that we have identified one new employee case and one new resident case of COVID-19 at our care home. We now have a total of two positive resident cases and one positive staff case of COVID-19. As a result, our care home has declared to be on a facility-wide outbreak by public health. This means that all previous safety measures will remain in place. These include enhanced screening of residents for symptoms twice daily, enhanced cleaning and visitation is now limited to designated essential visitors.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them and will do an update weekly until the outbreak is declared over.

As COVID-19 cases continue to rise significantly in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

If you wish to be immunized and you are a resident, please reach out to your site manager, Laurel Sryda, for details on how to have this completed. If you are a family member and would like further information, please visit the [Government of Alberta](https://www.alberta.ca/government-of-alberta) website and book your appointment today. Finally, I would like to sincerely thank all of our residents, their loved ones, and our employees for their patience and assistance as we've managed this most recent outbreak. It is truly a team effort, and we are very appreciative to everyone involved

I would like to remind you that virtual visits can still be arranged by contacting the care home, or visit our website (www.gss.org) to use our Well Wishes tool to send a message or photos to any resident in our care.

If you have any questions or concerns, please contact Laurel Sryda, Site Manager for Good Samaritan Linden View at (403) 223-6552.

Sincerely,

Edythe Andison,
Vice President and Chief Quality Officer