



September 9, 2021

Dear Residents and Loved Ones of Good Samaritan Southgate Care Centre,

We have been informed that an employee working in our care home has tested positive for COVID-19. As a result, public health has placed Southgate Care Centre on low risk exposure alert status until further notice. Under the direction of public health, GSS is working with staff and public health officials at the care home to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff.

GSS has put in place precautionary measures to ensure that residents, families and staff are protected.

These measures include:

- No restrictions on visitation at this time and screening will continue upon entrance.
- Continuous masking is required in all resident care areas and common spaces.
- No change to dining or and recreation activities.
- Enhanced high touch cleaning is being completed.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them.

If you have not had the opportunity to be immunized against COVID-19 as yet, I would encourage you to do so as immunization not only protects you but others as well. Please visit the [Government of Alberta](#) website to book your appointments if you have not done so already.

Thank you for your patience and understanding as we manage through this exposure alert event.

If you have any questions or concerns, please contact Dr. Kenchera C. Ingraham-Comrie, Manager, Site and Clinical Services, Good Samaritan Southgate at (780) 431-3840.

Sincerely,

Edythe Andison,
Vice President and Chief Quality Officer

