



September 2, 2021

Dear Residents and Loved Ones of Good Samaritan South Ridge Village,

We have been informed that a staff member working in our long-term care unit on the 1st and 2nd west wings of our care centre has tested positive for COVID-19. As a result, public health has placed these wings on outbreak status until further notice. GSS is working with staff and public health officials at South Ridge Village to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff.

This outbreak does not mean that your family member is sick with COVID-19. However, residents that are not fully vaccinated have been put on contact/droplet precautions and families have been informed. GSS has already put precautionary measures in place. These include:

- Enhanced screening of residents for symptoms twice daily.
- Increased wellness checks for COVID screening for residents in 1st and 2nd west wings only.
- Asymptomatic swabbing for those in outbreak areas will begin tomorrow.
- Communal recreation activities are suspended at this time.
- Alternate dining for each area.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them and will do an update weekly until the outbreak is declared over.

I would like to remind you once again that virtual visits can still be arranged by contacting the care home, or visit our website (www.gss.org) and use our Well Wishes tool to send a message or photos to any resident in our care.

COVID-19 cases are increasing in the community and immunization is still available for those who have not had the opportunity as yet. If you have not been immunized and wish to be, or if you should you have any questions or concerns, please contact Christine Bailey, Site Manager, at (403) 528-5053.

Sincerely,

Edythe Andison,
Vice President and Chief Quality Officer