



October 9, 2021

Dear Residents and Loved Ones of Good Samaritan South Ridge Village,

I wanted to provide you with an update regarding the COVID-19 outbreak at Good Samaritan South Ridge Village. Since my letter to you on October 6, through symptomatic testing, we have identified additional cases of COVID-19 and therefore the outbreak has been expanded to include the entire care home, including the cottages. Currently we have 13 active resident and 9 employee cases and sadly I must report that 1 of our residents has passed away as a result of COVID-19. On behalf of the entire organization, our sincerest condolences go out the residents' family and friends.

I know this is not the news that you wanted to hear and I understand how stressful this might be for you. However, the COVID-19 activity has not slowed down in our communities and it continues to affect all of us. If you are out in the community, we encourage you to follow all public health guidelines and restrictions.

We are working closely with public health and contact tracing contact tracing has been completed to identify anyone who may have been exposed. Furthermore, asymptomatic testing of all residents is underway in all units. As per the direction of the Medical Officer of Health, the following safety measures have been implemented:

- The adult day program is on hold at this time.
- Visitors are limited to 2 designated person's only and only 1 person in the resident room at any given time. Visitors must be continuously masked during their visits.
 - End of life/palliative care visits can continue.
- Residents in the cottages have been placed on contact/droplet precautions.
- All unvaccinated residents are to isolate pending asymptomatic testing.
- Enhanced screening of residents for symptoms twice daily.
- Dining is limited to 2 residents per table with proper physical distancing in place.
- Enhanced cleaning of high touch areas three times daily.
- Where possible, employees will be cohorted to a specific unit.
- Admission/transfer are on hold at this time.

We will keep you informed as the situation warrants. In the interim, if you have any questions or concerns, please contact Christine Bailey, Site Manager, at (403) 528-5053.

We appreciate your support and understanding during this outbreak.

Sincerely,

Edythe Anderson,
Vice President and Chief Quality Officer