



October 22, 2021

Dear Residents and Loved Ones of Good Samaritan South Ridge Village,

Further to my last letter to you on October 15, I wanted to provide you with an update regarding the outbreak at Good Samaritan South Ridge Village. Since my last letter to you we have identified 1 additional employee case of COVID-19. Currently we have 15 active resident and 6 employee cases, 14 residents and 17 employees have recovered. Sadly, I must report that we have lost another resident to COVID-19 complications. On behalf of the entire organization, I extend our sincerest condolences to the resident's family and friends.

This outbreak has challenged all of us to come together and support each other. Our employees have worked exceptionally hard to control this outbreak and we are trending in the right direction. However, it is imperative that we all remain vigilant and continue to follow all public health restrictions currently in place.

As our residents begin to recover, public health has indicated that recovered residents can have their meal in the dining room however physical distancing requirements have to be in place.

The best defense against COVID-19 continues to be immunization and we strongly encourage you to get vaccinated if you have not already done so. If there are residents that have not been immunized and wish to be, please reach out to site management.

If you have any questions or concerns, please contact Christine Bailey, Site Manager, at (403) 528-5053.

We greatly appreciate your continued patience and understanding during this outbreak.

Sincerely,

Edythe Anderson,
Vice President and Chief Quality Officer

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