



November 10, 2021

Dear Residents and Loved Ones of Good Samaritan South Ridge Village,

Since our last communication to you on October 29, we have not identified any additional cases of COVID-19. Currently we have no active cases and 26 residents and 23 employees have recovered. Although this is great news, I can assure you that we remain highly attentive and are closely monitoring all of our residents. Furthermore, our employees are reminded daily to ensure they are continually self-screening before, during and after work.

We continue to work closely with public health regarding the outbreak at the care home and all safety measures currently in place will continue for the duration of the outbreak.

If you have any questions or concerns, please contact Christine Bailey, Site Manager, at (403) 528-5053.

Thank you for your continued support and patience as we progress through this outbreak.

Sincerely,

Edythe Andison,
Vice President and Chief Quality Officer