



September 5, 2021

Dear Residents and Loved Ones of Good Samaritan Pioneer Lodge,

Further to our last communication, I want to provide an update on the COVID-19 exposure event status at Good Samaritan Pioneer Lodge. I am happy to report that no further cases of COVID-19 have been identified and public health has declared this exposure event to be over. While this is excellent news, I can assure you that our employees remain diligent and will continue to follow the medical health officer directives.

We look forward to the resumption of social visits to the care home. Also, a friendly reminder that screening processes upon entry to the care home and continuous masking is required as part of the public health requirements.

Thank you for your patience and understanding as we've managed through this exposure event.

If you have any questions or concerns, please contact Mathew Sonmor, Site Manager for Good Samaritan Pioneer Lodge at (250) 804-4815.

Sincerely,

Edythe Andison  
Vice President and Chief Quality Officer