



August 28, 2021

Dear Residents and Loved Ones of Good Samaritan Hillside Village,

We have been informed that an employee at Hillside Village has tested positive for COVID-19. The care home is working with staff and public health officials at Hillside Village to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff. Although an outbreak has not been declared, the case has been put on exposure alert status by public health. As such, the following measures have been put in place:

- Temperature and screening for COVID-19 symptoms for all residents twice daily.
- Enhanced screening for employees.
- All recreational activities are on hold until we receive further direction from Public Health.
- Social visits are not allowed at this time. End of life and palliative visits can continue.
- Enhanced screening protocols and the use of personal protective equipment for all staff.

This exposure alert does not mean that your family member is sick with COVID-19. Those residents and staff who develop symptoms will be isolated, tested for COVID-19 and provided the care they need.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. To date, as part of our proactive management, GSS has worked to ensure enhanced measures are in place to prevent the spread of COVID-19 at Good Samaritan Hillside Village.

Should there be any further updates, we will provide these to you as we receive them.

Should you have any questions or concerns, please contact Mathew Sonmor, Site Manager, at (250) 804-4814.

Sincerely,

Edythe Andison  
Vice President and Chief Quality Officer