



September 3, 2021

Dear Residents and Loved Ones of Good Samaritan Lee Crest,

Since our last update to you, Lee Crest has continued to see increased COVID-19 cases in both staff and residents. Currently we have 9 resident cases and 2 staff cases. In addition, it is with a very heavy heart that I share we have had 2 residents pass away from COVID-19. On behalf of the entire organization, I want to extend our deepest condolences to their families and friends during this difficult time. Our caregivers and residents are a tight-knit community, our Good Samaritan family is grieving too. COVID-19 continues to affect the lives of everyone.

Our precaution measures continue to be in place until public health advises the care home differently. As a reminder, public health has implemented the following measures:

- A maximum of (4) four designated support people will be allowed per resident, with maximum of (2) two designated support people visiting at one time per resident.
- All support people must complete daily health screening prior to entering Lee Crest. This includes complete hand hygiene and continuous masking throughout the care home.
- Designated support people are to visit their loved one only. For the safety of all residents and staff we ask that you not roam around hallways or to other parts of Lee Crest.

Please continue to reach out to the care home to arrange virtual visits or www.gss.org/well-wishes to share photos and messages with those in our care. We know that visitor restrictions are hard on everyone - it's difficult not to see those that we love in person.

Please visit our website to see the most up-to-date case numbers in between our weekly updates: <https://gss.org/covid-19-outbreak-disclosure/>. If you have any questions, please reach out to Angela Henke, our Site Manager, by calling (403) 653-2034. If you call and we do not answer right away, please leave a message, and someone from the Lee Crest team will get back to you as soon as possible.

Thank you for your patience and understanding.

Sincerely,

Edythe Andison
Vice President & Chief Quality Officer