



September 5, 2021

Dear Residents and Loved Ones of Good Samaritan Mountainview Village,

We have been informed that a staff member working in our long-term care program at Good Samaritan Mountainview Village has tested positive for COVID-19. As such, this section of our care home has been placed on exposure event status by public health. GSS has taken the following proactive safety measures to protect our residents, family and staff:

- Social visits have been cancelled at this time, however, fully vaccinated residents may go out.
- Essential visitors may visit if they are fully vaccinated and are continuously masked.
- Residents will be monitored for symptoms twice daily.
- Enhanced environmental cleaning is in place.
- End of life and palliative visits can continue.
- Unvaccinated residents have been placed in isolation with contact/droplet precautions.
- Non-urgent appointments are cancelled at this time.
- All staff are required to wear continuous masking and eye protection.
- Asymptomatic testing of any unvaccinated residents.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them and will do an update weekly until the outbreak is declared over.

COVID-19 cases are increasing in the community and immunization is still available for those who have not had the opportunity as yet. If you have not been immunized and wish to be, or if you should you have any questions or concerns, please contact Agnieszka Morawska, Care Manager at Mountainview Village at (250) 469-6926.

Sincerely,

Edythe Andison
Vice President and Chief Quality Officer