

March 22, 2020



Dear residents and families of Good Samaritan Delta View Care Centre,

As Fraser Health Authority has already made you aware, a staff member at your care home was diagnosed with COVID-19.

I want to assure you that we are working closely with the Fraser Health Communicable Disease Control team to quickly identify anyone who may have been exposed so that we can take the necessary steps to protect our residents and staff.

While this does not mean you or your loved one has caught COVID-19, we are putting in place additional measures to monitor all staff and residents twice a day for symptoms. Unfortunately, we are not able to test all residents and staff, as the test is not reliable if the person is not showing signs of any symptoms. If someone does develop symptoms, they will be immediately isolated, tested for COVID-19 and receive the highest level of care.

At this time, at the direction of Fraser Health, we are not allowing visitors at Good Samaritan Delta View care home. Exceptions may be made for one essential adult visitor, who passes screening, to visit a resident who is actively dying.

In addition, outbreak protocols are in place with the support of Fraser Health that may include restricting resident movement throughout the care home and cancelling group activities or non-essential services. These are just some of the ways we are keeping our residents safe and are standard for any outbreak, not just COVID-19.

You can help reduce the spread of ANY infectious illnesses, including COVID-19, by following typical health precautions:

- Wash your hands for at least twenty seconds
- Avoid touching your eyes, nose and mouth
- Cover your cough/sneeze with a tissue or sleeve instead of your hands
- Avoid contact with people who are sick
- Please practice social distancing

As Fraser Health has already indicated, we would like to remind essential visitors that they should monitor themselves for respiratory symptoms. If any, they should immediately self-isolate and use the self-assessment tool at <https://covid19.thrive.health/> to determine if they need to be tested for COVID-19. For more information on COVID-19 visit HealthLinkBC at <https://www.healthlinkbc.ca/health-feature/coronavirus-covid-19>.

We will continue to keep you updated on this matter as we receive new information. If you have further questions at this time, please contact Joan Alexander Site Manager, Good Samaritan Delta View Care Centre at 604-839-9662 or [jalexander@deltaview.ca](mailto:jalexander@deltaview.ca).

Sincerely,

A handwritten signature in black ink that reads "Michelle Bonnici". The signature is written in a cursive, flowing style with a large, prominent loop at the end of the name.

Michelle Bonnici  
Interim President and CEO