



September 8, 2021

Dear Residents and Loved Ones of Good Samaritan Hillside Village,

Further to our last communication to you, I would like to provide an update regarding the COVID-19 outbreak in Hillside Village. Since last week we have been notified that an additional staff member working in our main south unit as well as a resident living in cottage 6 have tested positive for COVID-19. This outbreak now has a total of five staff and three resident cases of COVID-19 in our care home.

As previously indicated, GSC is working alongside Interior Health and public health officials to identify any close contacts and anyone who may have been exposed. For any residents who may have been impacted, families have been notified.

As per public health, all previous precautionary measures will remain in place at this time. These include enhanced screening of residents for symptoms twice daily, all essential visitors must wear masks at all times, and non-urgent appointments are on hold. Alternate dining environments with physical distancing are in place in the affected areas. In addition to these precautions, all residents who reside in the outbreak areas of main south and cottage 6 as well as all staff working in those areas, are being asymptomatic tested. The use of personal protective equipment (PPE) by staff and visitors continues. If special PPE is required for you or your family member, staff will assist in providing you the equipment as well as any instructions on how to wear it.

Any residents who are considered a close contact or have an exposure are on contact/droplet precautions for a duration determined by public health.

I would like to remind you once again that virtual visits can still be arranged by contacting the care home, or visit our website ([www.gss.org](http://www.gss.org)) and use our Well Wishes tool to send a message or photos to any resident in our care. We understand that visiting in person is preferred, and we continue to facilitate essential visits. Please encourage friends and other family members to arrange a virtual visit in the absence of socialvisiting at the care home.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them and will do an update weekly until the outbreak is declared over.

For any residents who have not been immunized and wish to be, or should you have any questions or concerns, please contact Mathew Sonmor, Site Manager, at (250) 804-4814.

Sincerely,

Edythe Andison,  
Vice President & Chief Quality Officer