



September 20, 2021

Dear Residents and Loved Ones of Good Samaritan Vista Village,

Further to our last communication on September 13, I would like to provide you with an update regarding the outbreak at Good Samaritan Vista Village. We have identified 1 resident case of COVID-19 and 1 employee has recovered. I can assure you that we remain diligent to ensuring the safety of our residents and employees.

We continue to work closely with public health officials and all precautionary measures remain in place.

As a reminder, for those that are unable to come in to have a social visit, virtual visits can be arranged by contacting the care home, or visit our website ([www.gss.org](http://www.gss.org)) and use our Well Wishes tool to send a message or photos to any resident in our care.

For any residents who have not been immunized and wish to be, or should you have any questions or concerns, please contact Jim Riedlhuber, Site Manager, at (403) 627-1900.

Thank you so much for your ongoing patience and support during this outbreak.

Sincerely,

A handwritten signature in cursive that reads "Edythe Anderson".

Edythe Anderson,  
Vice President and Chief Quality Officer