



October 5, 2021

Dear Residents and Loved Ones of Good Samaritan Vista Village,

Further to my last update to you on September 30, we have identified 1 resident case and therefore public health has once again declared a COVID-19 outbreak at Good Samaritan Vista Village. I know this is not the news that you wanted to hear and I understand how stressful this must be for you. Unfortunately, the increase in COVID-19 activity within our communities continues to affect all of us, including our seniors.

We are working closely with public health to identify close contacts and complete asymptomatic testing of all residents and staff. At this time, we do not have any symptomatic residents or employees at the care home. Residents are being closely monitored for symptoms and employees are continually reminded to self-monitor before, during and after their shift.

We would strongly discourage social visits at this time. Essential visits by designated persons or end of life/palliative care visits can continue. All visitors must continuously mask while in the care home.

We endeavor to provide weekly updates to you or as the situation warrants. In the interim, if you have any questions or concerns, please contact Logan McInnes, Manager, Site and Clinical Services at (403) 627-1900.

Thank you for your patience and support during this outbreak.

Sincerely,

Edythe Anderson,
Vice President and Chief Quality Officer