



September 29, 2021

Dear Residents and Loved Ones of Good Samaritan Village by the Station,

Further to my last communication to you on September 24, through asymptomatic and symptomatic testing, additional cases of COVID-19 have been identified and we currently have 14 active resident cases and 8 active employee cases. As a result, in addition to first (1) floor, public health extended the outbreak status to include all of the dementia care cottages and second (2) floor of Good Samaritan Village by the Station. Please note that this does not apply to the assisted living program.

We continue to work closely with staff and public health officials to identify anyone who may have been exposed. All precautionary measures previously communicated have been implemented in all areas indicated above. Furthermore, asymptomatic testing of all residents and employees within the cottages and second floor will be completed starting today. A second round of asymptomatic testing was completed on first floor today.

Other measures that have been put in place include:

- Enhanced daily screening of residents twice per day.
- Enhanced cleaning and sanitizing.
- Social visits have been put on hold at this time.
- Essential visitors are able to visit if fully vaccinated and are to adhere to continuous masking throughout the visit. Unvaccinated essential visitors will be assessed on a case by case basis by the Medical Health Officer.
- Residents are asked to remain at the care home.
- Non-urgent appointments are on hold.
- End of life/palliative visits can continue.
- Group activities are on hold. Recreation will be individualized.
- Symptomatic residents will have their meal delivered to their room.
- Physical distancing will be in place in the dining rooms for resident meals.
- Admission/discharges/transfer are on hold for the duration of the outbreak.

I know this is a stressful time for you and therefore we are committed to providing you with regular updates regarding this outbreak. In the interim, if you have any questions or concerns, please reach out to Gary Tamblyn, Site Manager, at (250) 490-4949.

Thank you in advance for your patience and understanding during this outbreak.

Sincerely,

Edythe Anderson,
Vice President and Chief Quality Officer