



September 24, 2021

Dear Residents and Loved Ones of Good Samaritan Village by the Station,

We have been informed that 2 residents and 2 employees have tested positive for COVID-19. As a result, public health has placed the first (1) floor of Good Samaritan Village by the Station on outbreak status. We are working closely with staff and public health officials to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff.

GSS has already put precautionary measures in place. This outbreak status does not mean that your family member is sick with COVID-19. However, out of an abundance of caution, public health has requested that all residents on first floor be restricted to their room. Other measures that have been put in place include:

- Asymptomatic testing will be offered to all residents and employees.
- Enhanced daily screening of residents twice per day.
- Enhanced cleaning and sanitizing.
- Social visits have been put on hold at this time.
- Essential visitors are able to visit if fully vaccinated and are to adhere to continuous masking throughout the visit. Unvaccinated essential visitors will be assessed on a case by case basis by the Medical Health Officer.
- Residents are asked to remain at the care home.
- Non-urgent appointments are on hold.
- End of life/palliative visits can continue.
- Group activities are on hold.
- Resident meals will be delivered to their room. Recreation will be individualized.
- Admission/discharges/transfer are on hold for the duration of the outbreak.

Please know that the health and safety of our residents, families and staff is our first priority and a responsibility we take very seriously. We endeavor to provide you with weekly updates regarding the outbreak at Good Samaritan Village by the Station.

As COVID-19 cases continue to rise significantly in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

If you have any questions or concerns, please reach out to Gary Tamblin, Site Manager, at (250) 490-4949.

Thank you in advance for your patience and understanding during this outbreak.

Sincerely,

Edythe Anderson,
Vice President and Chief Quality Officer