



September 21, 2021

Dear residents and loved ones of Good Samaritan Mill Woods Centre,

Yesterday we were informed that 2 residents at the care home has tested positive for COVID-19. As a result, Public Health has declared a COVID-19 outbreak at the care home. GSS is working with staff and public health officials to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff. GSS has already put precautionary measures in place. Any resident identified as a close contact has been notified.

This exposure does not mean that your family member is sick with COVID-19. However, in consultation with public health we ask that residents that are not fully vaccinated remain in their room. Other measures that have been put in place include:

- Asymptomatic swabbing to be offered to all residents and staff starting today and will be repeated on September 24.
- Enhanced screening of residents for symptoms twice daily.
- Where possible, we will have dedicated staff for residents that are symptomatic.
- At the request of our residents, social visits have been put on hold at this time.
  - Visitation is limited to designated support persons only.
  - End of life/palliative visits can continue.
- Residents that are symptomatic will have meal service provided in their room using disposable tableware.
- Asymptomatic residents to be cohorted within their designated dining area. Residents must maintain physical distance from other residents.
- Residents that smoke are to maintain the required physical distance from others in the designated smoking area.
- Admission/discharges/transfers would follow the established Risk Assessment Worksheet process as per Alberta Health Services.
- Where possible, residents are to discontinue outings into the community.

The health and safety of residents, families and employees is our first priority and a responsibility we take very seriously. As part of our proactive management, GSS has worked to ensure these enhanced measures are in place to prevent the spread of COVID-19 at the care home.

If you have any questions or concerns, please reach out to Sathya Balasubramaniam, Site Manager, at Good Samaritan Mill Woods Centre at 780-413-3501 ext. 3.

Thank you in advance for your patience and understanding during this outbreak.

Sincerely,

Edythe Anderson  
Vice President and Chief Quality Officer