

October 1, 2021

Dear residents and loved ones of Good Samaritan Mill Woods Centre,

As we progress through the COVID-19 outbreak at Good Samaritan Mill Woods Centre, I wanted to provide you with an update. Since our last update on September 24, we have not identified any additional cases of COVID-19 - currently we have 3 active resident and 1 employee case, and 1 resident has since recovered. Another round of asymptomatic testing was completed on September 30. All safety precautions currently in place will remain in place until public health has declared the outbreak to be over.

COVID-19 continues to affect all of us in different ways, please take care of yourselves, follow public health restrictions and get immunized if you have not already done so. Immunization is our best defense against COVID-19 and keeping our loved ones safe.

As a reminder, as social visits are on hold at this time virtual visits can be arranged by contacting the care home, or visit our website (www.gss.org) and use our Well Wishes tool to send a message or photos to any resident in our care. We understand that visiting in person is preferred, and we continue to facilitate visitation to designated support persons only.

If you have any questions or concerns, please reach out to Sathya Balasubramaniam, Manager, Site and Clinical Services at Good Samaritan Mill Woods Centre at 780-413-3501 ext. 3.

Thank you for your patience and understanding during this outbreak. It takes all of us working together, to prevent the spread of COVID-19.

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Vice President and Chief Quality Officer