



September 16, 2021

Dear Residents and Loved Ones of Good Samaritan Hillside Village,

Further to our last communication to you on September 8, I would like to provide you with an update regarding the COVID-19 outbreak at Good Samaritan Hillside Village. Currently we have 6 active employee cases and 2 residents that have recovered. Sadly, I must report that one resident has passed away from COVID-19 since our last communication. Each resident is a member of our care home community and we extend our most sincere condolences to family and friends.

COVID-19 continues to affect all of us in different ways, please take care of yourselves, follow public health restrictions and get immunized if you have not already done so. Immunization is our best defense against COVID-19 and keeping our loved ones safe.

We continue to work closely with Interior Health Public Health and all precautions remain in place at this time. These include:

- Enhanced screening of residents for symptoms twice daily.
- Non-urgent appointments are on hold.
- Alternate dining environments with physical distancing are in place in the affected areas.
- The use of personal protective equipment (PPE) by staff continues.
- All essential visitors must wear masks at all times.
- If special PPE is required for you or your family member, staff will assist in providing it to you as well as any instructions on how to wear it.
- Asymptomatic testing of staff who are not immunized
- All residents who have a positive diagnosis of COVID-19 or are symptomatic will be placed on contact droplet precautions. This is enhanced precautions in order to prevent the virus from spreading.

As a reminder, for those that are unable to come into to have a social visit, virtual visits can be arranged by contacting the care home, or visit our website ([www.gss.org](http://www.gss.org)) and use our Well Wishes tool to send a message or photos to any resident in our care. We understand that visiting in person is preferred, and we continue to facilitate essential visits. For any residents who have not been immunized and wish to be, or should you have any questions or concerns, please contact Mathew Sonmor, Site Manager, at (250) 804-4814.

Thank you for your patience and understanding during this outbreak. It takes everyone working together, residents, family and staff to prevent the spread of COVID-19.

Sincerely,

Edythe Andison  
Vice President and Chief Quality Officer