



September 17, 2021

Dear Residents and Loved Ones of Good Samaritan Clearwater Centre,

Today we were informed that a resident at the care home has tested positive for COVID-19. As a result, Public Health has declared a COVID-19 outbreak at Good Samaritan Clearwater Centre in the long term care program. GSS is working closely with staff and public health officials to identify anyone who may have been exposed and to take steps to protect the health of all residents, families and staff.

GSS has already put precautionary measures in place. This exposure does not mean that your family member is sick with COVID-19. However, residents that are not fully vaccinated and/or who are symptomatic have been put on isolation with contact/droplet precautions and families have been informed. In addition, any resident identified as a close contact has been notified. In addition, public health has asked residents that are fully vaccinated and not symptomatic be restricted to their rooms.

Other measures that have been put in place include:

- Enhanced screening of residents for symptoms twice daily.
- Asymptomatic swabbing of all residents and staff will be offered.
- Enhanced environmental cleaning.
- Social visits have been put on hold at this time.
- Visitation is limited to designated support persons only. End of life/palliative visits can continue.
- Non urgent appointments are on hold.
- Group activities are on hold.
- Resident meals will be delivered to their room.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. To date, as part of our proactive management, GSS has worked to ensure enhanced measures are in place to prevent the spread of COVID-19 at Good Samaritan Clearwater Centre.

Should there be any further updates, we will provide these to you as we receive them.

If you have any questions or concerns, please reach out to Maeghan McEachern, Care Manager, at Good Samaritan Clearwater Centre at 403-845-6033 extension 63235.

Thank you in advance for your patience and understanding during this outbreak.

Sincerely,

Edythe Anderson,
Vice President and Chief Quality Officer