



October 1, 2021

Dear Residents and Loved Ones of Good Samaritan Clearwater Centre,

Further to our communication of September 17, I wanted to provide you with an update regarding the COVID-19 outbreak at Good Samaritan Clearwater Centre. Currently we have 10 active resident and 7 active employee cases, 2 employees has recovered. Sadly, I must report that since our last communication, 1 resident has passed away from COVID-19. Each resident is part of the care home community, our organization extends the deepest sympathy to the resident's family and friends.

We continue to work closely with Public Health and all safety measures currently in place will remain until the outbreak is declared over.

For those that are unable to come in to have a social visit, please remind your friends and family that virtual visits can still be arranged by contacting the care home, or visit our website ([www.gss.org](http://www.gss.org)) and use our Well Wishes tool to send a message or photos to any resident in our care. We know how difficult it is to be away from family and we look forward to the time that social visits can resume.

COVID-19 continues to affect all of us in different ways, please take care of yourselves, follow public health restrictions and get immunized if you have not already done so. Immunization is our best defense against COVID-19 and keeping our loved ones safe.

Thank you for your patience and understanding during this outbreak. It takes everyone working together, residents, family and staff to prevent the spread of COVID-19.

If you have any questions or concerns, please reach out to Maeghan McEachern, Care Manager, at Good Samaritan Clearwater Centre at 403-845-6033 extension 63235.

Sincerely,

Edythe Andison,  
Vice President and Chief Quality Officer