



September 10, 2021

Dear Residents and Loved Ones of Good Samaritan Dr. Gerald Zetter Care Centre,

We have been informed that a staff member at Good Samaritan Dr. Gerald Zetter Centre has tested positive for COVID-19. As such, our care home has been placed on a confirmed outbreak status by public health. We are working closely with public health to identify any close contacts and anyone that may be impacted, will be notified. GSS has taken the following proactive safety measures to protect our residents, family and staff:

- Enhanced cleaning in place.
- Increased screening of residents twice daily.
- No restrictions on visitation at this time.
- No changes to dining environments nor recreation activities.
- No changes in the expected PPE requirement for staff and masking for visitors.
- Rapid testing is still available for staff.

As COVID-19 cases continue to rise significantly in the community, we would like to encourage everyone eligible to get immunized against COVID-19 as soon as possible. Immunization protects yourself and others and helps to prevent severe illness and hospitalization.

The health and safety of residents, families and staff is our first priority and a responsibility we take very seriously. Should there be any further updates, we will provide these to you as we receive them or on a weekly basis for the duration of the outbreak.

If you wish to be immunized and you are a resident, please reach out to your site manager for details on how to have this completed. If you are a family member and would like further information, please visit the [Government of Alberta](#) website and book your appointment today.

If you have any questions or concerns, please contact Crystal de Jong, Site Manager for Good Samaritan Dr. Gerald Zetter Care Centre at (780) 431-3602.

Thank you,

Edythe Andison,
Vice President and Chief Quality Officer