



THE  
GOOD  
SAMARITAN  
SOCIETY



GOOD  
SAMARITAN  
CANADA

# ANNUAL REPORT 2016-2017

**PROVIDING QUALITY CARE AND  
QUALITY ACCOMMODATIONS**



Good Samaritan Canada is related to The Good Samaritan Society. The two entities are economically dependent on one another, and they share a common Board of Directors and Executive Management team. Both The Good Samaritan Society and Good Samaritan Canada are not-for-profit caregiving organizations with the same Mission, Vision, and Values.

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# Mission, Vision, and Values



## OUR MISSION

Extend Christian Hospitality through a continuum of care to those in need or at risk, regardless of race or religious belief.

## OUR VISION

Grow in strength, excellence and creativity in caring for others.

## OUR VALUES

### Healthy Relationships

In a spirit of compassion, we work in supportive partnerships and open our hearts to others by affirming their goodness and potential.

We do this by:

- showing respect to others;
- partnering in shared responsibilities;
- communicating openly and sincerely;
- showing compassion to others;
- upholding dignity; and
- supporting the potential in everyone.

### Hospitable Environments

We provide safe, comfortable communities inspiring involvement, where people experience a sense of caring, belonging and purpose.

We do this by:

- putting people first before tasks;
- providing homelike surroundings;
- providing safe, non-threatening environments; and
- building and maintaining community connections.

### Servant Leadership

We lead through giving of ourselves in service to others, by acting with courage in a trustworthy and ethical manner.

We do this by:

- being accountable for all of our actions;
- demonstrating integrity;
- being good stewards of our resources; and
- serving others without self interest.





# Report from Board Chair

■ DR. JEANNE BESNER

On behalf of my fellow Directors, it is my pleasure to provide a summary report of key issues addressed and actions taken by the Board of Directors of The Good Samaritan Society (GSS) and Good Samaritan Canada (GSC) over the past year.

## Board Governance

At our 2016 Strategic Planning session, the Board re-affirmed the Mission, Vision and Values of GSS and GSC, as well as the 2014-2019 Strategic Plan that guides management in carrying out the day-to-day work of the organization. Throughout the year, Directors meet their responsibility for overseeing operational progress related to programs, personnel, and finances by monitoring the achievement of strategic and operational goals defined in the President and CEO's Contribution Agreement to the Board. This is an excellent tool that allows Directors to

monitor and evaluate the results of programs and services, and to stay on top of emerging risks on an ongoing basis.

## Board Composition

An important role of the Board is to ensure that we recruit and retain Directors with the appropriate skills and abilities to enable the Board to carry out its responsibilities. Existing GSS by-laws specify that Directors are selected according to geographic distribution, which makes it difficult for the Governance Committee to identify and recruit Directors using a skills matrix as the starting point to ensure we have the right talent on the Board. Recognizing the increasing complexity of the environment in which our organization operates and the need for targeted Board expertise to respond to the challenges we face, the Board proposed by-law changes

related to Board composition at the 2017 GSS Annual General Meeting, which were accepted.

## Political Influence

Board advocacy and political influence were identified as priorities at our strategic planning session in September 2016. Management has developed a stakeholder relations strategy, which will serve as a guide to the way in which The Good Samaritan Society and Good Samaritan Canada (including the Board) engages with the individuals, organizations, and entities that influence our long-term sustainability and viability.

It has taken us a while to engage with government representatives, but I am hoping that this is just the beginning of opportunities to highlight the priorities of our organization and discuss potential areas of collaboration with government officials.



### Organizational Growth and Diversification

The 2014-19 Strategic Plan underscored the need to work with stakeholders to identify opportunities for growth and diversification. In June 2016, the Board approved the purchase of land to support the relocation of three of our care homes located in Edmonton whose structural inadequacies make it increasingly difficult to ensure quality care, quality accommodations, and economies of scale. In September 2016, the Board gave management the go-ahead to respond to requests for proposals that were consistent with the goal of growing and diversifying the organization to better serve our mission. Plans are now well underway to construct the new Good Samaritan Village in Edmonton. Furthermore, in February 2017, Good Samaritan Canada was selected as the successful



candidate to build and operate an additional 18 beds at Good Samaritan Village by the Station in Penticton, BC.

As well as exciting growth opportunities, the Board has had to consider the challenges faced in delivering quality services in some of our rural care homes. Good Samaritan Mountain View Centre in Hinton, AB, is one example of a rural care home that presents tremendous challenges in realizing economies of scale, which has contributed to a cumulative 5-year deficit of about \$350,000. In June, the Board reluctantly authorized the President and CEO to begin the process of negotiating the sale of that care home. The Board will re-visit the parameters for retention, sale, or

redevelopment of rural care homes that present continuing financial challenges.

### Medical Assistance in Dying (MAiD)

The Board continues to receive and respond to letters regarding our decision to allow residents requesting MAiD to remain in their Good Samaritan home. Earlier this year, the clergy members of the Board and I met via teleconference with representatives of the Lutheran Church of Canada in Alberta to discuss the policy. While differences in perspectives remain, those on the call appreciated the opportunity to understand the position of the Board.





### Board Vacancy

In June, the Board accepted with regret the resignation of Lillian Rusch as a representative from the Central British Columbia district. Lillian made a significant contribution to the Board, particularly bringing public health nursing expertise to the deliberations of the Quality and Safety Committee. On behalf of the Board and management, I extend our thanks to Lillian for her valuable years of service to the Board.

I would like to express my sincere appreciation to my Board colleagues for their commitment and contribution to this organization. As our past Chair, Norman Thompson, noted last year, each Director provides a minimum of 250 hours of volunteer



service every year and yet, a majority present themselves for re-election for a maximum number of terms. That is the case for Norman Thompson who served three years as Board Chair; for Joanne Stan who has been our Board Secretary for the past three years and a member of the Quality and Safety Committee since its inception; and Pastor Alfred Maier, who has been a guiding light for the past six years, authored the Faith Statement, which articulates what it means to be a Lutheran faith-based organization and serves as a spiritual mentor to us all. I am extremely grateful for the dedication of all Directors and their

consistently strong contribution to the Board's decision-making process.

On behalf of my Board colleagues, I also want to express our deep gratitude to our President and CEO, Shawn Terlson, the members of the Strategic Leadership Team, and to staff at all levels of the organization who work tirelessly to ensure that The Good Samaritan Society and Good Samaritan Canada continue to be viewed as industry leaders in Alberta and British Columbia. We are extremely proud of our stellar staff resources and very grateful for their commitment to carry out our mission.

# 2016-2017 Board of Directors



**Dr. Jeanne Besner**  
Chair  
Calgary, AB



**Norman Thompson**  
Vice-Chair  
Kamloops, BC



**Dr. Joanne Stan**  
Secretary  
Vancouver, BC



**Rev. Alfred Maier**  
Sorrento, BC



**Janet Molnar**  
Victoria, BC



**Marvin Molzan**  
Rolly View, AB



**Lillian Rusch**  
Osoyoos, BC



**Rev. Kim Staus**  
Oliver, BC



**Allan Welke**  
Pincher Creek, AB



**Ken Zollner**  
Medicine Hat, AB

There are four standing Committees to ensure the efficient operations of The Good Samaritan Society and Good Samaritan Canada: Executive, Finance and Audit, Governance, and Quality and Safety. Committee Chairs are elected by Committee members and receive authority from the Board of Directors.





## EXECUTIVE COMMITTEE

Deals with issues assigned to it by the Board of Directors, including matters requiring attention between Board meetings.

- Dr. Jeanne Besner – Board Chair
- Norman Thompson – Vice Chair
- Dr. Joanne Stan – Secretary

## FINANCE AND AUDIT COMMITTEE

Approves, monitors, evaluates, advises and makes recommendations on financial matters affecting the organization and its related entities.

- Ken Zollner – Committee Chair
- Marvin Molzan
- Rev. Kim Staus
- Norman Thompson
- Dr. Jeanne Besner (ex-officio)



## GOVERNANCE COMMITTEE

Advises and supports the Board of Directors on matters of governance policy, and recruits individuals for election to the Board of Directors in keeping with sections 3 and 4 of the GSS Bylaws.

- Janet Molnar – Committee Chair
- Rev. Alfred Maier
- Allan Welke
- Dr. Jeanne Besner (ex-officio)



## QUALITY AND SAFETY COMMITTEE

Assures the Board that policy and processes are in place to improve continuously the quality and safety of care and service across all programs and services. This will include promoting a culture of safety and a systematic approach to continuous improvement.

- Rev. Kim Staus – Committee Chair
- Dr. Joanne Stan
- Lillian Rusch
- Dr. Jeanne Besner (ex-officio)



# Report from President and CEO

■ SHAWN TERLSON

One truth remains, it is only through God's guidance and blessings that we have been successful in fulfilling our mission as an organization!

Looking back not only over this past year, but the four years that I have been blessed to be President and CEO, I am truly in awe of the caring employees that I visit during my care home tours and meet through our long service awards. They help the organization fulfill our mission every day. It is through our open and honest conversations that I understand what our frontline staff and care home management teams' challenges are. This helps to ensure we are paying attention to the needs of our frontline caregivers who have accepted responsibility to care for our seniors and persons with developmental disabilities.

A few short years ago we were not financially stable, but we have come so far in preserving our mission to extend Christian Hospitality to those in need

while pursuing our most important vision to grow in strength, excellence and creativity in caring for others.

It is increasingly difficult for our frontline caregivers to meet the growing needs of our residents who are coming to us much older due to advancements in medical science that are keeping people alive longer. Our seniors, our loved ones, for the most part, are not healthier with their longer life. They have higher acuity levels and greater needs than they ever have had in the past as they age in place in our care homes. This fact poses real challenges for our caregivers who are expected to meet advancing care needs without increases in funding for staffing in real terms.

To our frontline staff and care home managers, I humbly say thank you for all you do to provide our residents

and clients with the respect and love they need and deserve. You have my commitment that we will continue to spend 95 cents of every dollar on care and accommodations, and our administrative burden will not exceed 5% of available revenues.

With the current economy, it is becoming increasingly difficult to secure sufficient resources from our partners in government to meet the new care realities of our seniors and their growing numbers. We must focus on becoming smarter with available resources, doing more for ourselves and forging strategic partnerships that ensure we become creative in decreasing costs and increasing revenues. This is difficult as a registered charity, but rest assured that we are doing just that!

The Board and Strategic Leadership Team (SLT) are doing everything in





their power to ensure that The Good Samaritan Society and Good Samaritan Canada remain a viable organization.

As we enter our 69th year, some of our care homes no longer meet our residents' needs as a homelike environment. Our aging buildings must be replaced to ensure that we do not spend millions of dollars on keeping them going while not improving the livability for our residents and work environment for our employees.

Over the past year, we have developed strategic partnerships with residents, staff, constructors, engineers, architects and interior designers that have contributed to a plan for a new care home environment. On land that we have purchased in Edmonton, we



will meet the needs of our residents and employees that will call The Good Samaritan Society home in the future.

We are in the planning stages of designing a Good Samaritan Village, which reflects a vision of a homelike environment integrated into the community. The Good Samaritan Village will offer retail services to the local community, serve our seniors' needs under one roof, and increase available revenues that can be reinvested in care to ensure the advancement of our mission and our continued sustainability.

We will need your help, and the help of our government partners to ensure our success in breaking ground on this project that is vital to our organization and our residents. Our plan, if all goes

well, is to have the Good Samaritan Village open in the fall of 2021.

The Good Samaritan Village will be a hub for our seniors and those in need and will provide a hospitable environment focused on healthy relationships guided by a commitment to servant leadership.

As such, my focus over the coming year is to work with our Board, residents, staff, strategic business partners and government partners to ensure that we will be successful in addressing the needs of our residents in a homelike environment that is designed with our staff in mind.

The past year has been an exciting time for our Good Samaritan family, and I am looking forward to what the future holds.





# *Report from Director of Mission Effectiveness*

■ KAREN WEDMAN

The Good Samaritan Society (GSS) and Good Samaritan Canada (GSC) cherishes every resident who calls our care homes “home.”

As a faith-based organization, providing love and care requires that we walk humbly with God and with our residents during this part of their life journey.

We view the needs of our residents holistically, looking after their physical well-being, but also caring for their emotional, psycho-social and spiritual needs. Spiritual care ascertains a person’s spiritual and religious needs as they cope with loss, grief or illness, and helps provide a sense of meaning and comfort.

As an organization we realize the importance of providing spiritual care for those who are palliative or live with dementia. Our Chaplains have been working with us to provide

spiritual frameworks in these two areas.

The work that is being done in the area of dementia is growing as our population of people who live with the disease increases. Our Chaplains share their expertise by providing dementia training to congregations, the Canadian Association for Spiritual Care Conference, the Canadian Society of Palliative Care Physicians Conference, the Kelowna General Hospital, and the Shuswap Lake General Hospital.

Each year, our Mission Effectiveness team hosts three Spirituality and Wholeness workshops, and for the past two years, three of our Chaplains have presented on innovative approaches to dementia care. These workshops were very well received and provide opportunities for future engagement.

As Good Samaritans we understand that residents require a listening, caring presence. To that end, together with the Chaplains, we have been leading workshops in the community to impart our expertise in visiting the elderly, those living with dementia, with the grieving, and those who are dying. As a result of this interactive training, volunteers have also come forward to become volunteer pastoral care visitors who provide one-on-one interaction that is so vital in maintaining purpose for the residents.

Our team continues to oversee Volunteer Services. Volunteers bring added quality of life to residents through their presence and program support, and we are fortunate to have over 2300 volunteers across Alberta and British Columbia. Our two major goals in the past year were to increase support for the Volunteer Coordinators and to introduce



standardized training to improve their skills and competencies. In addition, the volunteer management software was upgraded to provide new opportunities for recruitment and retention of volunteers to help us increase volunteerism.

Quality care depends on a strong ethical culture. Over the last year, Mission Effectiveness worked to strengthen the ethical milieu by proposing the development of permanent Ethics Committees at all GSS and GSC care homes overseen by the central GSS Ethics Committee. This revised structure will increase ethics capacity throughout the organization while improving staff competencies in ethics.



As a faith-based organization, we are committed to ministering to our residents, their families, volunteers and our staff. Following through on the initiative of President and CEO Shawn Terlson, a palliative care lamp and bible were rolled out to each care home. The palliative care lamp is turned on to alert staff and prompt them to ask if we have a palliative resident. We do not disclose the name of the resident, but we offer the ability to pray on behalf of the dying, the grieving family members, friends, and staff who care for them in their final moments. Crosses have also been installed at the homes as a symbol of the importance of faith and spirituality as a major component of our

*He has shown you,  
O mortal, what is  
good.*

*And what does the  
Lord require of you?*

*To act justly and to  
love mercy*

*And to walk humbly  
with your God.*

*Micah 6:8*

organizational identity. It is a reminder that we are called to serve and that our work is a calling from God as we become the hands of Christ in the midst of everyday activity.

I would like to take this time to thank the Christian Communities who help us carry out our mission through their prayers, the many volunteers who help at our care homes and programs, and for the financial support we receive. We are thankful to be able to partner with the churches and Christian organizations in our calling to provide Christian Hospitality to those in our care.



# *Remembering our Friend, Buck Kendall*

■ GOOD SAMARITAN DR. GERALD ZETTER CARE CENTRE,  
EDMONTON

When you arrive at Good Samaritan Dr. Gerald Zetter Care Centre, you are now waved in by a our Canadian flag, hoisted on a flag pole, and guarded by none other than a miniature Santa!

In July 2016, we lost a dedicated volunteer of more than 15 years, Buck Kendall. Every Christmas, Buck would don a Santa outfit to make sure that every resident had a visit, and that there was an opportunity to share their Christmas wishes. Buck brought much excitement and enthusiasm to our celebrations, and his kind ways and hearty “HO HO HO” are sadly missed. It was important to Buck to take time out of his busy schedule to make a difference to our residents.

With donation dollars raised from Buck’s memorial service, it was suggested that a flag pole and a Canadian flag be installed in memory of him and in honor of Canada’s 150th birthday. A meaningful dedication ceremony was held at the entrance of the care home with Chaplain Orlow Lund officiating, and kind words spoken about Buck. Many staff and residents and volunteers were on hand to witness the beautiful ceremony and initial flag raising. Buck is still with us in spirit, and a commemorative plaque in memory of him sits alongside a figure of Santa to continue welcoming everyone in to our care home.









# Financial Summary

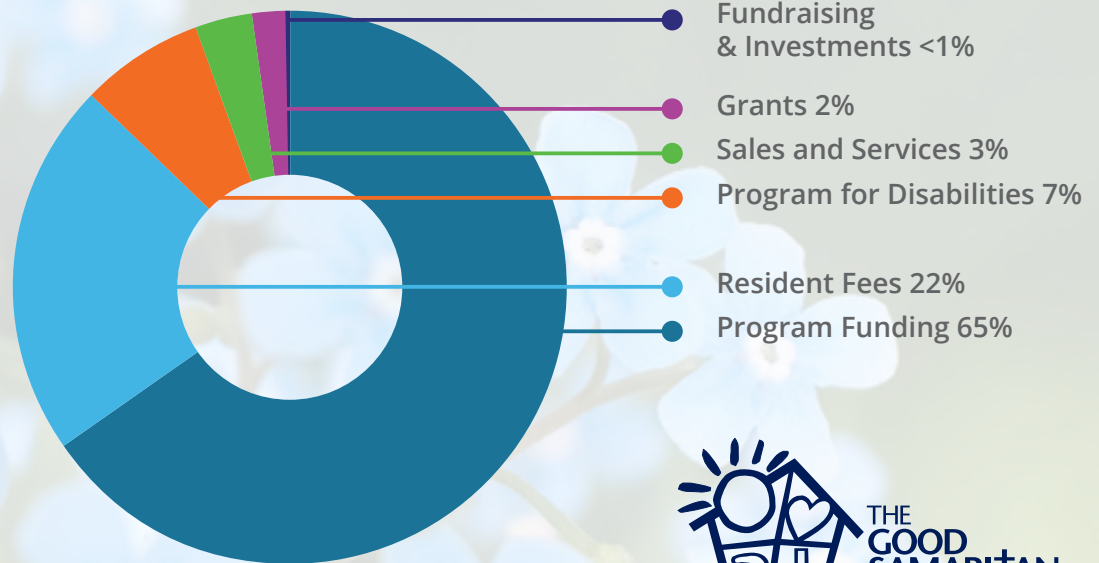


## THE GOOD SAMARITAN SOCIETY

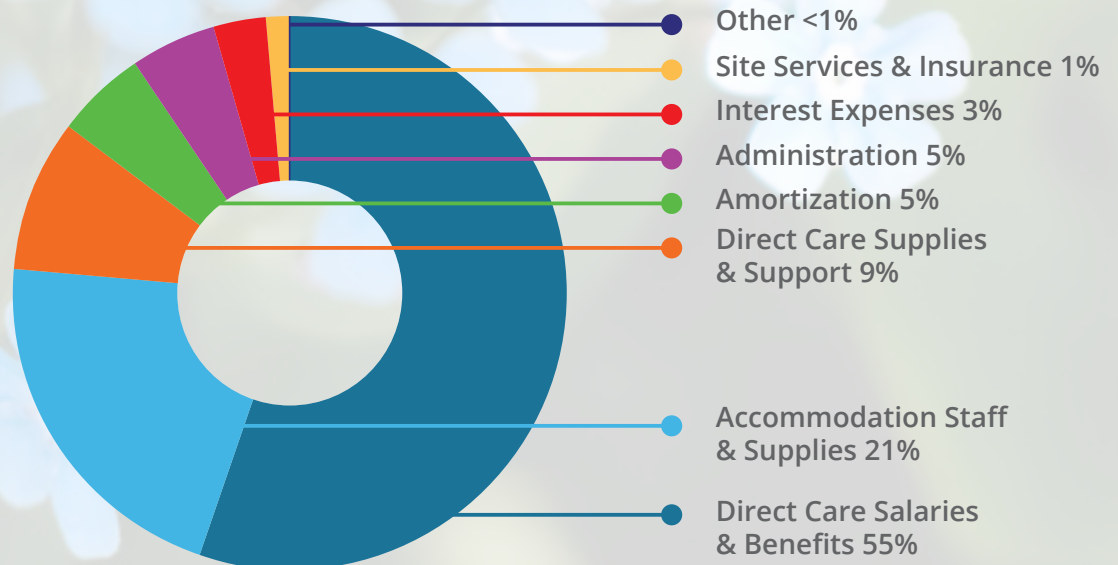
The total operating budget for The Good Samaritan Society 2016/17 fiscal year was \$166 million. The combination of revenue and expenditure on a percentage basis is very similar to previous years.

Members of The Good Samaritan Society may request copies of the audited financial statements by calling Sindy Thompson, Chief Financial Officer at 780-431-3777.

## 2017 Sources of Funds - GSS



## 2017 Uses of Funds - GSS



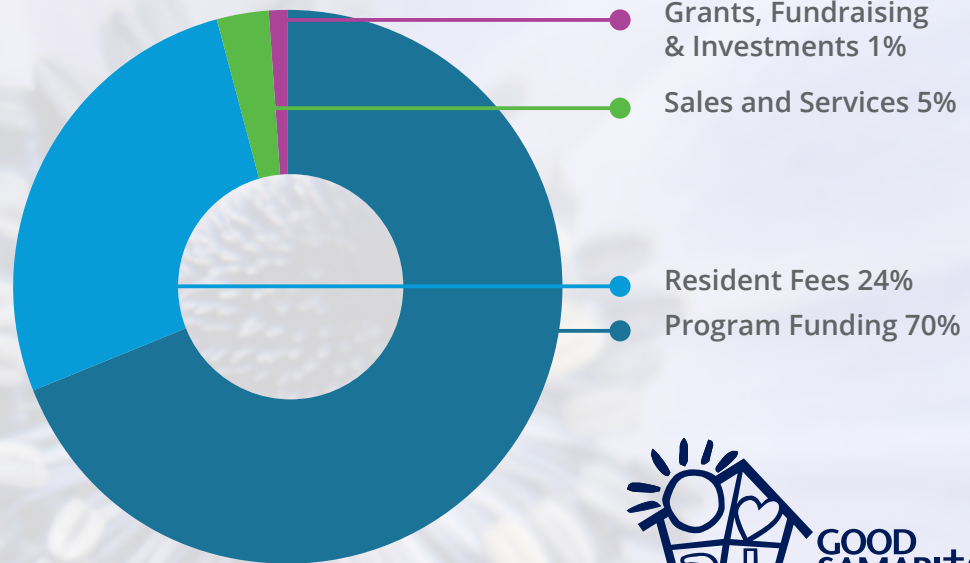


## GOOD SAMARITAN CANADA

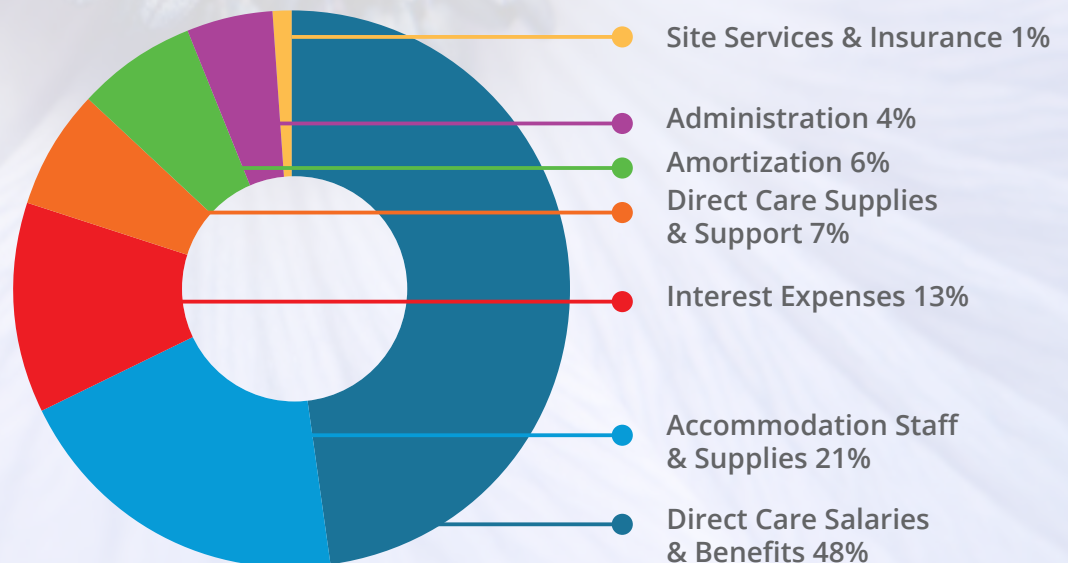
The total operating budget for Good Samaritan Canada 2016/17 fiscal year was \$52 million. The combination of revenue and expenditure on a percentage basis is very similar to previous years.

Good Samaritan Canada sold its Wexford Creek care home located in Nanaimo, BC, to a third party in August 2016.

## 2017 Sources of Funds - GSC



## 2017 Uses of Funds - GSC







# *I don't like Camping*

## GOOD SAMARITAN PROGRAMS FOR PERSONS WITH DEVELOPMENTAL DISABILITIES (PPDD), EDMONTON

Programs for Persons with Developmental Disabilities (PPDD) has had the honour of supporting Patrick for the past 31 years, and we are proud to share some of his stories.

In 1986, after losing both of his parents at the age of 38, Patrick moved into Good Samaritan PPDD's very first residence known as Pineview. Later that same year, he moved into our Jasper Place home to gain skills to prepare him for living on his own.

Patrick proved himself a capable, independent man, and by 1987 he was ready to start his new life and moved into his own apartment with only two hours of staffing support each day. Shortly after that, Patrick started employment at the Pacific Fish Company at West Edmonton Mall (WEM) as a janitor. Between 1987 and 1993, he also worked at Smitty's in Mill Woods Town Center as a dishwasher and then at NAPA Auto Parts as a sorter.

As with all of us, our lives change and eventually Patrick needed more

support. In 1994, after a year of unemployment, he moved into our Good Samaritan Royal Gardens home and received eight hours of daily support shared with his roommates.

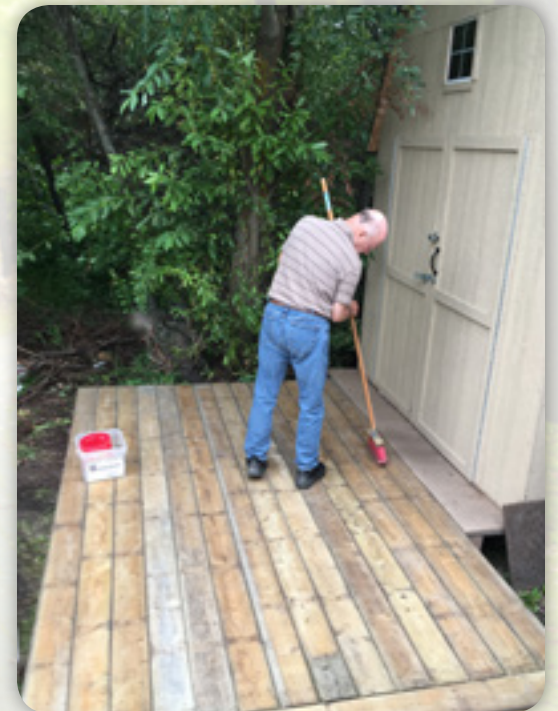
Patrick then decided to change his direction and focused on volunteering three days per week at the Good Samaritan Auxiliary Hospital from 1994 to 2014. Over the years, Patrick's health changed, and he slowly required more support until eventually he needed 24-hour monitoring. He moved between three of our other homes over those years searching for the right fit.

Patrick met a special lady in 2012 and has been dating her ever since. They enjoy doing many things together including going to movies, bowling, hockey, and soccer. They both have a captivating giggle that draws people to their bright personalities.

In 2013, the opportunity arose for Patrick to move into a PPDD Support Home and live with a family. This home had pets, and Patrick claimed, "I don't like cats... I don't like dogs," but







everything else was perfect for him, so he decided to give it a try despite the furry family members. It did not take long before Patrick and the cat were inseparable. The two of them would be up on Pat's bed together snuggling, and he would sneak the cat cheesies. After this, he started to get to know other animals, and as it turns out, they are drawn to him because he is gentle and they love the attention he gives them. Patrick is very happy in his new home, and the family he lives with sets aside special time to do his favourite things, like trying on silly hats at WEM. This acceptance has helped him feel like he belongs there with them.

In 2014, Patrick was faced with another challenge. As it turned out, this family loved to camp and Patrick claimed, "I don't like camping." However, with some encouragement, he decided to try it. In that first year, he determined that the camper was not for him; he preferred a tent so he could have his own space. As it turned out, he LOVED camping! A few years later, Patrick now has an entire lake lot community looking out for him, and instead of that tent, his lake lot friends came together and built him a bunkhouse with a deck. Only eight months left to go until camping season!

# Let's Get Fundraising!



## SPIRIT OF CARING GOLF CLASSIC

CHARITY GOLF TOURNAMENT IN SUPPORT OF  
THE GOOD SAMARITAN SOCIETY

On June 9, 2016, 185 golfers gathered for a day of fellowship and fun and together, with their support, we raised over \$100,000 with 100% of the proceeds going towards our New Initiatives in Care Excellence (NICE) program.

Staff from all of our care homes across Alberta and British Columbia can submit ideas for programs and/or equipment that are not typically funded by traditional sources to improve the overall wellness of our residents.

Original ideas submitted by the staff at Good Samaritan Dr. Gerald Zetter Care Centre in AB, and Good Samaritan Heron Grove and Good



## nice

**NEW INITIATIVES IN  
CARE EXCELLENCE**

Samaritan Mountainview Village in BC, were the successful recipients of NICE funding this past year.

### **SPECIALIZED DEMENTIA CARE UNIT: \$30,000 EACH**

**Good Samaritan Dr. Gerald Zetter  
Care Centre**

**Good Samaritan Mountainview  
Village**

- Specialized dementia care units to help reduce incidents of elopement, agitation, and stress for those living with dementia.
- Painting hallways with bright colours or murals enhances mood and aids in orientation for dementia care residents.



- Specially painted doors and murals and smaller dining rooms.
- Memory boxes to help promote engagement as they provide cues to evoke conversation with volunteers, staff, and visitors.

### **MUSIC & MEMORY: \$10,000 EACH**

**Good Samaritan Heron Grove**

**Good Samaritan Mountainview  
Village**

- Specialized training completed by staff to become Music & Memory™ certified care homes.
- Storage units, headsets and splitters, to keep the iPods close to the residents so visitors can listen to the music with their loved ones.







# *It Takes a Village*

## ■ GOOD SAMARITAN VISTA VILLAGE, PINCHER CREEK

When Heather was born, the parenting buzz phrase was “it takes a Village to raise a child.” Never were there truer words than in raising Heather. It is easy to say but not easy to practice.

As Heather got older, finding her meaningful activities to do at school that would help her grow and develop was a challenge in the regular classroom setting. We looked at various work options, but having worked with Mel Walker, Volunteer Coordinator at Good Samaritan Vista Village, in the past, and knowing some of her beliefs and values, we approached her in regards to Heather coming to the care home to do some school work experience. As soon as we asked, there was no hesitation that Heather would be welcome.

Fast forward ten years. Heather has been an important part of Good Samaritan Vista Village and has been so loved. The gratitude we have felt this past decade is immeasurable. Heather’s evenings are often filled with stories of staff and residents, and I am pretty sure she has never forgotten any of them. Supper time often includes prayers for those here and for those who are no longer with

us. If someone passes away, she does not mind speaking out his or her name at church to be added to the prayers that are said.

The relationship she has with the staff has been above and beyond. They have celebrated a sweet 16 birthday with her, high school graduation, and recently, the big 25! It still amazes us that someone who has never quite figured out how to set our supper table for four, sets it at the care home for almost 100! This is just one very small example of how the staff and residents have helped Heather grow and have given her added potential.

Heather is now 25 and she gets to move on to a new chapter. This chapter has not had a sad ending, but a very happy one, as the people of Good Samaritan Vista Village have loved and supported her ensuring she is ready for this next step.

She will miss you, and we will miss hearing her stories from her time spent at the care home. However, this is not a goodbye, just a see you soon!

Thank you,

*Blake, Cheryl, Heather and Wilson Dolan,  
and Amanda Cyr (Heather’s Family).*







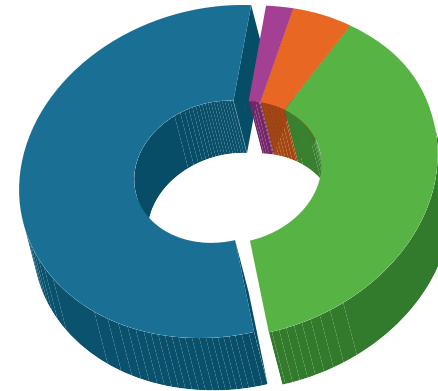
# Fund Development for The Good Samaritan Society



## We are a registered charity!

Did you know that The Good Samaritan Society is a registered charity with the Canada Revenue Agency and has been one since 1967 — that's 50 years! We began in 1949 with a \$7,000 donation from Leduc farmer, Gottlieb Wedman, and have relied on donations ever since.

**55%**  
IN PERSON  
DONATIONS



**2%** MONTHLY  
DONATIONS

**5%** ONLINE  
DONATIONS

**38%** MAIL IN  
DONATIONS

## Where do our donations come from?

Over half of our donations come through our front doors. We are honoured when an individual takes time out of their busy day to come by in person and make a charitable donation that goes directly towards the things that make life more for all those we are privileged to serve.

Our hearts are warmed each time we receive a note in the mail that lets us know how The Good Samaritan Society has positively impacted the lives of the people in our community.

Online donations continue to increase, and as we move towards e-receipting, we are looking to minimize our impact on the environment and the cost of paper receipting.

Did you know that nearly 60% of our monthly donors are staff that give through their paycheck? Talk about dedication! You don't have to work for The Good Samaritan Society to be a monthly donor, you can sign up by going online ([www.gss.org/donate](http://www.gss.org/donate)) or by calling our Fund Development team at 780-431-3814. We will send you one receipt for all your donations at the end of the year.



Resident comforts for Good Samaritan Spruce Grove Centre, Good Samaritan George Hennig Place and Good Samaritan Stony Plain Care Centre

**\$48,400**

LIGHT UP YOUR LIFE SOCIETY

Courtyard enhancements for Good Samaritan Linden View (\$20,000) and Ramp for a PPDD home (\$6,000)

**\$26,000**

ALBERTA HEALTH SERVICES AND THE ROYAL ALEXANDRA HOSPITAL EMPLOYEES' DONATIONS CHARITABLE FUND

Courtyard enhancements for Good Samaritan Linden View

**\$20,000**

CRANFORD COMMUNITY RECREATION SOCIETY

## Community Partners

Our community partnerships within Alberta are instrumental in providing quality care and quality accommodations. Funds received this past year helped us with various projects and made a significant difference in the lives of those we care for.

Resident comforts for Good Samaritan Southgate Care Centre

**\$14,800**

ELSE LINKE, MARGARET LINKE, AND M GERTRUDE HORROBIN FOUNDATION

Occupational and Physical Therapy Program for Good Samaritan Clearwater Centre

**\$10,000**

NEXT TO NEW

Bus maintenance/resident comforts for Good Samaritan Clearwater Care Centre

**\$10,000**

ROCKY MOUNTAIN HOUSE HEALTH CENTRE AUXILIARY



# *Volunteers Help Make Life More Creative*

■ GOOD SAMARITAN CHRISTENSON VILLAGE, GIBSONS

At Good Samaritan Christenson Village we are very fortunate to have Makiko Kitama. She is a classically trained painter from Sapporo, Japan who leads a wonderful weekly painting group in our dementia care cottages. From a very early age, she can remember picking up a pencil, crayon, or paintbrush to capture images from her imagination and the surrounding countryside.

Every Tuesday for the past three years, Makiko has gathered a regular group of residents to help them explore their artistic abilities. Always adapting to the ever changing needs of the group, Makiko can move from watercolour to acrylic, collage to adult colouring book images, or from sketching to just making others feel

comfortable and welcome within the group.

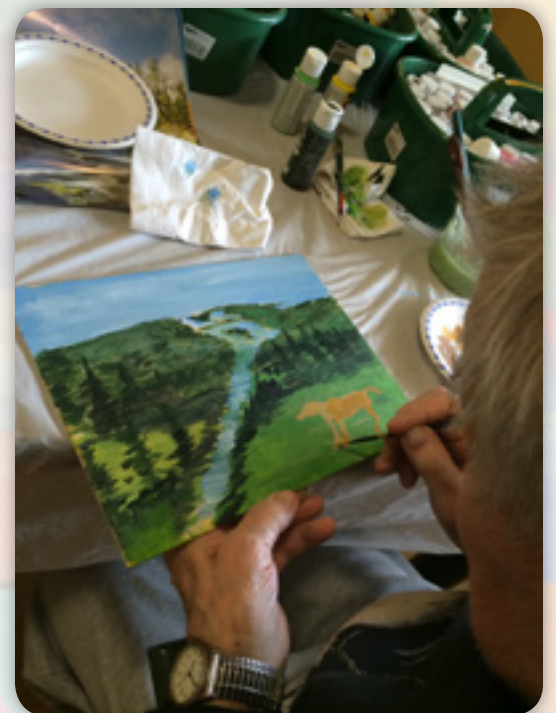
It is without a doubt that Makiko's varied abilities as a professional artist have helped her create such a successful approach to our cottage art sessions. In 1999, when she first arrived in Canada, Makiko was approached to paint a century old Steiff bear that had been found in the attic of a Vancouver apartment building. Makiko had a background in painting people, not teddy bears, but she painted the Steiff bear and the result was amazing.

Like most things in life, you never know what doors will open when you try something new. It wasn't long before Makiko had completed over 200 paintings of cherished playthings.

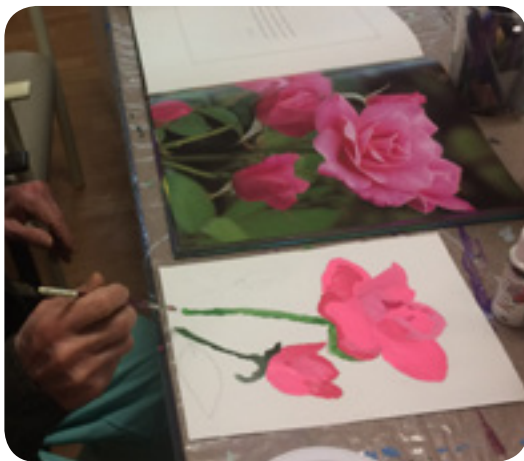
Most of her paintings were not done for children, but for adults who owned the toys in their childhood. And like the stories we hear on a daily basis working in complex care, there were the stories shared by the adults who owned the cherished playthings.

Makiko has been volunteering at Good Samaritan Christenson Village since we opened eleven years ago, and she finds the participants in her cottage art session have inspired her with their willingness to engage and to be part of this passionate artistic group. We are very lucky to have Makiko as a dedicated volunteer, and very soon, she will be using her artistic skills to start a small group within our complex care unit.

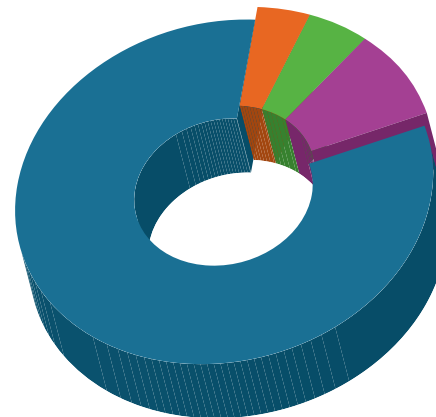




# Fund Development for Good Samaritan Canada



**82%**  
IN PERSON  
DONATIONS



**4%** MONTHLY  
DONATIONS

**5%** ONLINE  
DONATIONS

**9%** MAIL IN  
DONATIONS

## We are a registered charity!

Did you know that Good Samaritan Canada is a registered charity with the Canada Revenue Agency and has been one since 2003? We raise money to help provide the items that are not covered by our main sources of funding from accommodations and government. While these funds cover our day-to-day operating costs, the “extras” like bed lifts, garden boxes, and art and music therapy are 100% funded by donors.

## Where do our donations come from?

More than 80% of our donations come through our front doors, and we are truly grateful that families and friends choose to support our mission of extending Christian Hospitality through a continuum of care to those in need or at risk, regardless of race or religious beliefs through their charitable donations.

Donations made through chapel offerings and fundraising activities at each of our care homes represented 69% of all our donations. We are blessed to receive the support of all

those who understand that the mind, body and spirit are equal parts to treating the whole person.

## Care home fundraisers

Good Samaritan Canada has once again had a banner year in achieving our vision of growing in strength, excellence and creativity in caring for others. With a number of successful fundraising initiatives this year, we are truly inspired by the generosity of the Good Samaritans in the communities that we are a part of. These projects highlight our commitment to our residents through innovative programs, techniques and equipment.





### **\$24,300 IMAGINATION NETWORK**

**Good Samaritan Christenson Village, Gibsons, BC**

The Imagination Network is an innovative creative engagement program that provides opportunities for people living with dementia to connect, share their ideas, and engage with the broader community. This project is based on the notion that a person with the experience of dementia is still creative, still has a story to tell, and still has valuable contributions to make to our world and communities.



### **\$14,400 MUSIC AND MEMORY THERAPY**

**Good Samaritan Mountainview Village, Kelowna, BC**

The Music & Memory™ concept utilizes meaningful music to help individuals living with cognitive, physical, and sensory limitations to reconnect with a lost sense of identity, and to stay more present so they can interact with loved ones and their environment.

### **\$10,300 ENTERTAINING ENVIRONMENTS**

**Good Samaritan Heron Grove, Vernon, BC**

Creating entertaining environments gives our residents and family a space to be involved in meaningful activities that will improve the quality of life for all involved.

### **\$9,800 PASTORAL CARE**

**All GSC care homes**

Spiritual care is what sets us apart. We are proud to strengthen the spiritual and religious aspects of holistic care.



### **\$9,300 OUTDOOR ENHANCEMENTS**

**All GSC care homes**

Examples of some of the outdoor enhancements include installing an awning to provide shade on those hot summer days and a patio to allow more accessibility to our residents with mobility aids.

### **\$5,400 GRANDPARENTS DAY**

**Good Samaritan Village by the Station, Penticton, BC**

Grandparents Day raised money to help fund a registered Music Therapist.

### **\$5,300 DUET BIKE**

**Good Samaritan Mountainview Village, Kelowna, BC**

The "Go Anywhere" Wheelchair Tandem Bike offers the latest in cycle technology with advanced wheelchair design enabling easy and comfortable pedaling.



# Thank You



Thank you to everyone who has supported The Good Samaritan Society and Good Samaritan Canada over the past year. Every contribution no matter the type or size has helped us live our Mission of extending Christian Hospitality through a continuum of care to those in need or at risk, regardless of race or religious belief.

Thank you to The Good Samaritan Society and Good Samaritan Canada Board of Directors, Society members, Evangelical Lutheran Church in Canada and Lutheran Church Canada.

Our success as an organization is made possible through the nurturing of healthy relationships with all of our partners, including the Government of

Alberta and the Government of British Columbia. Thank you for your continued financial support: Alberta Health Services, Edmonton Persons with Developmental Disabilities Board, Fraser Health, Interior Health, Vancouver Coastal Health, and BC Housing.

Our appreciation also goes out to the many other partners that help us throughout the year including our vendors, affiliated associations and fellow service providers for joining us on our journey of care.

Caring, compassionate ways change lives, and without you, we could not provide the reliable, high-quality care and accommodations that we have become known for.







For more information about **The Good Samaritan Society** and **Good Samaritan Canada** please contact:

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