This past year I published my book “The Red Thread”, a novella, the first of a series of linked stories, about a man and his dog living in a care home. Go figure…. somewhat autobiographical.

Prior to my book, I wrote two plays, “Homecare… A Love Story,” (romantic comedy), and “The Writer,” a serious comedy, about the insane obsession a writer goes through. Both plays were mounted and produced at The Heritage Playhouse Theatre, a few blocks from Christenson Village in Gibsons.

Some residents, like myself, have found their niche.

One such resident, Alice, had the gift of telling a good story. One day she stopped me in the hall and told me a little story about her dog, Tippy, pointing to my Jack Russell Terrier.

“I had a dog named Tippy. Tippy would follow me everywhere on the farm. My daily chores on the farm included bringing the cows in from pasture. And Tippy would follow me out there and help me. One day I couldn’t leave the house for whatever reason, so I just told Tippy ‘Go get the cows’ pointing to the pasture. By God, Tippy went out to pasture, and all by herself, got all the cows.”

Alice was one of those great oral storytellers. I just wish I had a tape recorder around for some of them. Always telling great stories on the way to the dining room. Natural.
Writing is one of those things most people say they just can’t do. “I can’t do it! I just can’t write.” There is no formula for writing, I’ve found. But if you have the desire you’ll find a way. One thing that’s helped me elevate my writing was taking a writing course at the local Art Building. From there we formed a writers’ group. Also, getting out in the community. Although difficult physically.

When I wake up, I pour a coffee and I write. Sometimes it’s scribble, but I can read it. I try not to overthink and more-or-less let the pen go—an extension of my thoughts. Sheets of paper digesting on my table. Aches and pains and struggles of daily living are set aside and for about an hour or so, I do my best to get words down on paper. Writing for me is a place and a time to tap into my creative juices.

Our local library brings a world of books to us, in a small van, on a regular basis. The librarian seems to read my mind and knows exactly what would interest me. New writers. Reading makes you a better writer. Learning keeps you young.

I grew up in Edmonton. Went to school there. But never read many books growing up. Never had the time. Music was more my thing. But one childhood book I did read was “The Call of The Wild” by Jack London. A good book can imprint you for life. And sometimes change you.

My vision for the future care facility, if I had a magic wand, would be a hub of creativity, with a stage and a theatre for plays and concerts, a hobby farm with goats and sheep and llamas. Animals are good for the soul.

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The Journey is dedicated to this organization and the residents and clients we are privileged to care for. As a charity, people are our greatest asset, and without our employees and volunteers dedication and hard work, we wouldn't be able to deliver on our Mission to Extend Christian Hospitality through a continuum of care to those in need or at risk, regardless of race or religious belief.

I hope you enjoy the redesigned Journey as much as I do, and I look forward to sharing all of the uplifting stories that take place within our Good Samaritan Society family. If you have an idea for a story or feature, please send an email to communications@gss.org with “Journey” in the subject line.

God Bless,
Shawn Terlson
President and CEO
The Good Samaritan Society
Good Samaritan Independent Living is focused on providing independent living options to suit the needs of a variety of individuals looking to take advantage of the benefits of carefree, retirement living in Alberta and British Columbia. Together, our goal is to create friendly, home-like communities.

Good Samaritan Independent Living offers a variety of retirement living options in communities throughout Alberta and British Columbia. We have a number of communities that offer Life Lease tenancy (described below) as well as communities with standard rental suites.

With Good Samaritan Independent Living, residents enjoy all the benefits of retirement living:

**Peace of Mind, Safety, and Security**
- Summer and winter maintenance whether you are at home or away
- Controlled access security
- Fire alarm system includes full fire-suppressing sprinkler system
- TeleCare® 24 hour emergency response system available

**Leisure and Social Opportunities**
- Independent, but carefree living
- Socialize with others in the comfort of the common areas or invite new friends to your own suite
- Take advantage of onsite recreational amenities

**Flexibility and Choice**
- As your needs and preferences change, depending on your location, you may access a variety of services such as meals, 24 hour emergency response and recreational programming

For more information regarding Good Samaritan Independent Living, please visit our website at independentliving.gss.org.

Good Samaritan Heron Grove in Vernon, BC. Photos of the main entrance (above left) and of a common area (above right).

Good Samaritan West Highland Estates in Lethbridge, AB. Photos of the outside (top) and of a common area (above).
Employee Spotlight

Delnita Torhjelm

Delnita Torhjelm, Therapy Aide at Stony Plain Care Centre and George Hennig Place

How long have you worked at The Good Samaritan Society?
19 years but I worked for GSS 43 years ago at the old Stony Plain Care Center for 4 years.

Where did you grow up?
Right here in Stony Plain, so I know a lot of people here and I can get a lot of community things happening in our Centre.

Top 3 highlights of your life so far:
Birth of my 4 daughters, (raising them to be amazing adults); mission trip to Africa; and taking my whole family (grandkids and all) to an all-inclusive resort in Mexico.

What is your favorite GSS memory?
Working in recreation, and bringing in music or other things that the residents enjoy. I had a resident here who made small furniture and woodworking as his hobby. I got a little table saw so he could continue doing what he loved to do as a young man.

Favorite movie or book (or both!):
My inspiration comes from the Bible. I also enjoy sappy love movies like The Notebook and Pretty Woman.

I'm happiest when:
I am with family (10 grandkids) and friends, making people feel good.

Over the years, what would you say has been the most rewarding part of your job?
Seeing the residents enjoy activities and life. Making them laugh and seeing the joy and happiness in their faces.

People would be surprised to know:
I love to be quiet and restful after a long day of work.

Any hidden talents?
Not sure?! I am a joyful person and love to make people feel loved and part of community. I do sing a lot (not well).

Favorite food or snack:
Chocolate, chocolate and more chocolate!

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Bob Lanman is one of our volunteers at Good Samaritan Dr. Gerald Zetter Care Centre whose friendliness, openness, and compassion have benefited the residents, staff, families, and other volunteers.

Bob has been a visiting volunteer since 2006, and has given over 2,500 hours over the past nine years. On a weekly basis, Bob makes two bus transfers from Sherwood Park, Alberta to come to volunteer at our care home in Edmonton. This in itself is commendable as Bob is blind, and manages his travels with his guide dog, Harris.

Bob volunteers with the residents in a few different roles. He works with individual residents to assist them with their life histories, and also hosts a weekly educational program with a group of residents. Bob has compiled an incredible archive of the life of one resident. Quoting word for word the history...
Everyone is enriched by Bob’s contributions to our centre. Bob is a wonderful example we can all aspire to. He is a walking example of the Good Samaritan Society’s values of Hospitable Environments, Healthy Relationships, and Servant Leadership. Bob makes residents feel welcome; he respects them, acknowledges them, and serves them weekly.

As well, Bob dons his former “teacher hat,” and engages a large group of residents on a weekly basis in an educational program. The residents choose the topic they are interested in learning about, and Bob prepares a presentation for the following week. The topics vary from science to healthcare, plants, sports, current events or anything that is interesting to the group. Bob researches the topic at home, and memorizes the information. He then verbally presents to the residents what he has learned. Bob encourages active thinking in his group by asking the residents questions, initiating discussions, and by answering resident’s questions. This program receives tremendous feedback from residents and their families, who appreciate the opportunity to learn, to be challenged and to be stimulated.

“IT’s inspiring. I’m learning from the residents, and I’m interacting with a lot of “good people” because the staff is so welcoming and helpful,” comments Bob.

Sue Kreutz, Recreation Therapist, and Bob. Sue nominated Bob for The Governor General’s Caring Canadian Award, which he received December 8, 2016.
Bob Lanman is truly one of our stars! Stars have five points and here are Bob’s five star points:

1. Bob has a positive attitude which encompasses enthusiasm, encouragement, and empathy.
2. Bob is dedicated. Bob dedicates his time and energy to fulfill his volunteer role.
3. Bob is a leader among the volunteers. He humbly interacts and encourages others with clarity and gentleness, especially those who have their own challenges.
4. Bob is responsive. Bob sees a need and responds over and above his role, to the best of his ability.
5. Bob is the difference he wants to see in his world, understanding from a personal perspective, how difficult some days can be for the physically impaired.

One-to-one visiting, socializing and reminiscing enhance the quality of life of our residents; however, it’s a win for the staff and volunteers as well, it’s all about “relationship-building.” Volunteer visits with the elderly and frail elderly can help alleviate their loneliness, isolation and anxiety. Often the transition into care is a grief process for those who are aware that they are saying farewell to their normal surroundings and living arrangements. The Good Samaritan Society works hard in trying to make those who come into our care feel at home, and volunteer interaction is a component of that.

“One of life’s greatest laws is that you cannot hold a torch to light another’s path without brightening your own”...a committed volunteer lives and breathes this concept, understanding that the benefits of volunteering are often intangible and difficult to measure, but knowing that the world is a better place because of their unselfish impact!
On the evening of Friday, June 3, 2016, 19 enthusiastic individuals from several local churches met at Good Samaritan Southgate Care Centre, for this year’s Volunteer Pastoral Care Visitor training programme.

Chaplains Orlow Lund (Good Samaritan Dr. Gerald Zetter Care Centre & Good Samaritan Millwoods Care Centre), Helen Bennett Chan (Good Samaritan PPDD) and Angela King (Good Samaritan Southgate Care Centre & Good Samaritan Good Shepherd Home) facilitated the two-day training workshop.

One of the most interesting things about this group of trainees, apart from their faithful response to God’s call in their lives to reach out to individuals who are marginalized in today’s society—the elderly, the infirm, the poor, and those living with developmental disabilities or dementia—is the varied backgrounds and life experiences from which they were drawn. Teachers, health care aides, writers,
accountants, business people, public speakers, engineers...and the list goes on. Some folks were new to the concept of pastoral care visiting and so brought with them an abundance of curiosity. While others, with many years of experience as hospital visitors or visitors to shut-ins in their home parishes, brought a desire to learn something new, to stretch themselves both personally and spiritually.

A few comments follow from the group about their experience of the training and the impact it has had on their ministry of pastoral care visiting:

One woman said, “This experience is one of several recently that affirms for me that the new direction I am taking is the right one...that I am on the right path. I am excited!”

A health care aide, who is not a Christian, said, “I care about my residents. I wanted to learn more about Christian hospitality. Sometimes, when they are hurting, I have not known what to say, or how to help them draw on their own faith for reassurance. Now I have a better understanding. I can help them and that makes me happy.”

Another gentleman said, “When I signed up for pastoral care training I wondered how it would apply to me as I volunteer with people living with significantly advanced dementia. Through the course of the training I came to realize that pastoral care is as much about being a listening presence for an overworked staff member as it is for the resident themselves.”

As one of the facilitators of the pastoral care visitor training programme, I am grateful for the exceptional calibre of the teaching modules created by Rev. Dale Olsen and used during the workshop as well as the unfailing support and good humour of both my colleagues. What continually surprises and delights this writer is what happens when a group of gifted, thoughtful, articulate individuals gather together and ask the same question of the God of their own understanding, “How may I serve?”

@goodsamaritanCA 📣 Let’s Stay In Touch

2015/16 has been an exciting time for our Communications Team. As you can see, The Journey has a whole new look, and we’re adding an electronic option so you can now receive The Journey right in your inbox! If you want to sign up for an e-Journey, visit gss.org and select “Newsletter” under the contact tab.

We’ve also launched a Facebook and Twitter page, and you can like or follow us at @GoodSamaritanCA for interesting news, updates and contests!

Over the next year we will continue refreshing our branding across the organization, and we hope you’ll like our new look as much as we do.

If you want to send us any feedback, please email communications@gss.org. We’re always looking for new ideas!

Wishing you all the best in 2017!
I am proud to be a member of the Pastoral Care Team at Good Samaritan Southgate Care Centre. It gives me an opportunity to visit with someone, offer a prayer or comforting words, or simply be quiet and gently supportive in their presence.

What is it like to be a pastoral care visitor? It means leaving the outside world at the door of the resident whom you are visiting and making them your priority. You can have a plan but will need to be flexible.

Taking a deep breath and going in with the support of the Lord to make someone’s day a little brighter, to listen, to chat, to share stories, to pray, to be quiet and still, to sing, to laugh...

When you visit a resident (usually recommended first by the Chaplain and/or the Volunteer Coordinator) you begin to develop a relationship and understanding with the person. It is important to take things slowly at first to get to know the person. Always smile, always acknowledge the staff, other residents and visitors, simply by nodding your head, smiling or a brief greeting (whatever feels most natural).

Asking the resident questions is a good idea at first – not too many and never too personal. Ask about their interests, family, favourite things, and comment about things you see in their room (a photo, a special quilt).

I always ask if today is a good day for a visit? Sometimes you have to expect that your resident may be feeling unwell or not up to a visitor. Leaving a card for them is a nice idea just to let them know you are thinking of them. Keep it simple.

Offer simple choices of things to do: a walk to the garden, a visit in the dining room, a cup of tea or coffee, water or juice, or perhaps a snack.

If the resident attends Sunday services, you could attend on occasion to have a group visit. You can offer assistance to others around you and join in the hymns and prayers.

I bring along my bible and a few favourite psalms and or verses (in a folder so as to be discreet).

I like to close the visit by asking to join in prayer; nothing elaborate but keep in mind what you chatted about during the visit and perhaps include that. It gets easier with practice.

Just be gentle and open; share your visits briefly with the chaplain and volunteer coordinator and retain confidentiality. Email works well (initials work when mentioning your resident).

Each visit matters; don't forget that. Short or long. Remember to take care of yourself as well. Practice self-care and don't be afraid to ask for a quiet prayer or chat yourself.

May God bless you in his work with others. I know I am blessed.
Glory Evangelical Lutheran Church
Pastoral Care Care Visitor Workshop

More than ever our world needs goodness, kindness and connectedness. One way we can meet this need is by spending time with one another and so in November, Glory Lutheran Church in Sherwood Park, AB invited the Good Samaritan Society to come and lead a workshop on visiting one another. Pastor Markus Wilhelm of Glory says “We invited The Good Samaritan Society in for this workshop because people living in care are vital members of our community and church. We do well to prepare ourselves to minister to them to the best of our ability.”

Pastoral Care Visiting is a special skill that can be shared in the community, in churches, in care centers or in hospitals. It’s a way of being with one another, of offering hospitality and the presence of God with gentle touches of the hand, soft words, open ears and loving hearts. GSS Chaplains Angela King, Orlow Lund & Sarah Rudd worked with a committed group of volunteers from Glory and the surrounding community on themes like: the theology of Pastoral care, grief and loss, visiting with seniors, and some practical skills around visiting those with dementia.

Be sure to watch your church bulletin for upcoming GSS workshops in your area. Thanks so much to Glory Lutheran for the invitation to talk together in such a beautiful location about caring for one another in this season of the Emmanuel – God with us!

Volunteer Hours 2015 - 2016

Number of GSS volunteer hours in AB and BC 91,484.15
Number of GSS volunteers in AB and BC 2300+

Just like roots are essential for trees to bloom, volunteers are essential for communities to boom.
Palliative Care at The Good Samaritan Society

Karen Heinz, Site Manager at Good Samaritan South Ridge Village in Medicine Hat, with feedback from staff, began a project to make sure staff knew when a resident was receiving palliative care. They set up a lamp on a table at the front entrance to symbolize they had a resident who was receiving this special care. “When a resident is palliative, the lamp will be turned on to alert staff and prompt them to ask if we have a palliative resident, as often staff are unaware if they are working on a different floor or wing. We will place a bible on the table as well,” stated Karen.

President and CEO Shawn Trelson heard of this initiative and liked it so much that he instituted it Society wide. That is, every home should have a table, tiffany lamp and Bible as a way to increase awareness of and honour our residents who are receiving palliative care.

An added touch was Shawn’s proposal to have embossed Bibles with The Good Samaritan Society logo on it as well as the name of the care home.

From a Mission stand point the Bibles serve to strengthen our organizational identity as a faith based Christian organization. This aligns with our understanding of the importance of holistic care of which spiritual care is an important component.

Lori Sanford, Site Manager of Good Samaritan Garden Vista, shares “Garden Vista has completed the Mission Month initiative of a table in entry to reflect when a resident is in Palliative care.”

The first picture (above, left) is how the table will look on a day in which no one is palliative and no one has recently passed away. The embossed bible will be placed beside when it is received. The second picture (above, center) shows the ‘In memory’ shadow box that we display with a rose when a resident passes away (predetermined with family that they are ok with this). A second identical rose is left in their room. We will turn on our Tiffany lamp during the Palliative care time.”

Mission Month initiative of a table in entry to reflect when a resident is in Palliative care.”
Good Samaritan Mountainview Village, Kelowna, BC

A Calling to Care

by Chaplain Sharilynn Upsdell

I absolutely fell in love with Chaplaincy within The Good Samaritan Society the day I met Beth. Living with advanced dementia, this woman of life-long faith was bouncing down the hall of her cottage – singing “la, la, la... la, la, la” as she tapped out her joy on the banister. As I came near, she grabbed my hands and pulled me into her exuberant dance. In that moment, I was able to let go of my “sadness” at what I perceived was her loss of cognitive ability. Her unbridled joy, gave me renewed hope and a clear purpose: to accompany people engaging gratitude and abundant life to the very end of days.

In serving, we are reminded by Henri Nouwen:

“... to open your hands before God ... slowly relaxing the tension which squeezes your hands together and accepting your existence with an increasing readiness, not as a possession to defend, but as a gift to receive... a way of life which allows you to find a stillness in the midst of the world where you open your hands to God’s promises and find hope for yourself, your neighbor and your world.”

Beth opened my hands in new ways that day. She taught me to let go of apprehension, sadness, and fear of changing realities that aging and illness can present. Residents, their families, and staff walk through transitional moments on a daily basis. These times evoke the rawest of emotions – confusion, deep anguish, fear, guilt, and regret – alongside crisp clarity, gratitude, acceptance, love, and purpose. As a Chaplain, I am often invited into the sacred trust of gently encouraging vulnerability to be expressed, as each walks through previously unimagined grief. It is a privilege to bear witness to such unfiltered honesty.

At a tender bedside, leading worship, seated next to a grieving relative or exhausted staff member, as a Chaplain, I share an expectant hope. Holding a deep acceptance of what is, rather than “what might have been” allows people to acknowledge and transcend grief, embracing realities and possibilities that unfold new expressions of purpose and balance. In faith, folks dare to trust that this experience will, through time and care-filled tending, become a rich and meaningful memory of life fully embraced.

The Good Samaritan Society continues to experience change and embrace intentional opportunities for powerful transformation. I’m grateful Chaplains are challenged to continually learn and grow, as we are called to co-create new possibilities – sharing a journey through the valleys into the fullest richness life can offer. As an Easter people, we trust in transformation, not simply beyond the grave, but “on earth, as it is in heaven.” I am grateful that God has created this to be a journey of companionship rather than of loneliness and apprehension.

In Chaplaincy we declare... “We are not alone. Thanks be to God.”
Mission Effectiveness
Mission Month 2016

by Karen Wedman, Director of Mission Effectiveness

Mission Month this past September focused on one of the three core values of The Good Samaritan Society – Healthy Relationships: “In a spirit of compassion, we work in supportive partnerships and open our hearts to others by affirming their goodness and potential.” In support of that core value, we spent a great deal of time throughout the month looking at our own and others’ personalities. The tool we used is called True Colors. True Colors is a personality quiz that divides personalities into four types each represented by a color – green, blue, orange, and gold. In the first week of September each staff member at each of the GSS care homes and head office was invited to discover their own and then their co-workers’ personality type. This was followed up throughout the rest of the month with ways to get to know each personality type better. We read descriptions of what each color was like, we wore colored ribbons to indicate which color best matched with our personality, we played a game called Attribute Bingo where descriptors of the various colors were matched with people we worked with, we read descriptions of what really mattered to each type and how best to approach them, we posted Affirmation Cards on our bulletin boards giving voice to our appreciation for specific actions we saw our co-workers performing that expressed their color, we engaged in various team building projects.

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At the heart of healthy relationships, good communication between co-workers, and supportive partnerships, lies the ability to open our hearts. Opening our hearts requires a high tolerance for vulnerability. A high tolerance for vulnerability is not something our culture encourages. Nevertheless, as counter-intuitive as it seems for many of us, the more comfortable we become with allowing ourselves to feel what we actually feel and the more comfortable we become with appropriately communicating what we feel to others, the less controlling and the less reactive we get. Through Mission Month we encouraged staff to view one of the most watched TedTalks ever recorded called *The Power of Vulnerability*. In it Brene Brown talks about the importance vulnerability plays in our ability to live wholehearted lives. This presentation by Brown was supported with another video by her – *Empathy* – an animated video on how we too often attempt to avoid feeling others’ painful feelings and in so doing add to their suffering.

In the midst of all this activity we celebrated Founder’s Day and the Blessing of Hands. At Founder’s Day we retold the story of how Gottlieb Wedman’s concern for the elderly and his generous gift of $7,000 on June 15, 1949, in Alberta, grew into what is now the Good Samaritan Society. At the Blessing of Hands we blessed oil with these words:

> “Holy God, as oil was the base of medicine in ancient times, we ask you to bless our use of oil today. Let it be a symbol to remind us that our work is sacred and each of us integral to our mission of extending Christian Hospitality.”

Following the blessing of the oil, we anointed the hands of all present and then went around to all our staff in both Assisted Living and Complex Care: kitchen staff, housekeeping, Health Care Aids, LPNs, Nursing, clerical, support staff, maintenance, and blessed their hands. As each hand was anointed this blessing was recited:

> Bless these hands, O God, that they may serve others with Christian Hospitality.

It was amazing how this simple action and blessing touched so many people!

Various sites included other events many including food. At Heron Grove we had a BBQ and spent a couple of hours enjoying each other’s company. The weather was grand and so was the sense that we work for a great organization and do valuable, important work – sacred work – and that we do it with a wonderful group of people who care deeply about those folks who are residents in our care homes.
Ray Neibergall B.sc, M.Div has been working with Ceramic Art for 35 years. His work has appeared in Art Galleries and Exhibitions throughout BC and Alberta. Ray is currently working as chaplain at Good Samaritan Christenson Village in Gibsons, BC. Ray presented on the “Spirit of Clay”. Participants were able to engage in dialogue on the nature of psycho-social spiritual care while working with the clay. They were able to explore their creative side as they experienced what Ray calls “The life-giving and healing spirit of clay.” Ray states, “When we creatively interact with clay we unearth the realities of the

Vikki Marrs, Chaplain at Good Samaritan Hillside Village and Good Samaritan Pioneer Lodge.

Mission Month at The Good Samaritan Society culminates with our annual Spirituality and Wholeness Workshops offered in Edmonton, Lethbridge and Kelowna.

The Spirituality and Wholeness Workshops provide education on spiritual well-being to help individuals provide holistic care to those they serve. Holistic care addresses the physical, psychological, social and spiritual aspects of a person’s life.

Speakers talk on a variety of topics each designed to help identify a specific aspect of care often in a unique way. We have heard from many of those who attended the workshops state how much they enjoy learning new ways to provide spiritual care to those they love or work for and for themselves.

This year in Kelowna, we highlighted the expertise of two of our chaplains; Vikki Mars and Ray Neibergall. Vikki and Ray offer ways to provide spiritual care in a creative way.

Vikki Marrs RPC, MPCC serves as chaplain at Good Samaritan Hillside Village and Good Samaritan Pioneer Lodge care homes in Salmon Arm, BC. Vikki presented on “Doll Therapy” for which she won the BC Care Providers Association 2016 Innovation Award. Vikki’s therapeutic use of a doll helps people living with dementia to reconnect with historic positive feelings and bring those feelings into the present to help provide meaning and purpose for the future.

The workshop was interactive and allowed individuals the chance to learn specific skills using dolls and helped the participants to understand that this therapy is not merely a “Cuddle.” Vikki says she found the experience of leading the workshop “Positive and thoughtful. Participants asked very important questions around possible attachment issues with the doll and also the ethical considerations around the therapy.

Find us on LinkedIn by searching The Good Samaritan Society

Vikki shows her doll to Shawn Terlson, President and CEO, The Good Samaritan Society.
order to understand the effects of the disease so that we can communicate more effectively with those who live with dementia.

Angela explained that dementia is a group of symptoms affecting intellectual and social abilities with devastating results that interfere with daily functioning. Dementia interferes with our ability to express ourselves and make our needs known. In dementia, at least 2 parts of the brain are dying. It is chronic and can’t be fixed. It is a progressive disease and it will get worse. Dementia is brain failure. Dementia is terminal.

How do we live in relationship with a changing brain? How do we start understanding why people living with dementia do what they do and realize that it’s about the dementia interfering with their ability to be who they’ve always been and to care about what they’ve always cared about?

A good place to start is by using Hand-Under-Hand™ technique which uses established sensory-motor nerve pathways in the brain. It allows the person living with dementia to feel in control. It

human spirit from the circumstances of life, engage the passions of the heart, and honour the uniqueness of our being. The deepest roots of creativity are spiritual. Our clay work becomes a voice of our wholeness. Like any work of art, working with clay is a creation of the spirit. Creative pots, ornaments, and wonderful creations went home with each person as a reminder of the healing properties of clay.

We hear in the Book of Jeremiah how clay and potting is used in a variety of ways. “The Lord spoke to Jeremiah telling him to go to the Potter’s House. “So I went down to the potter’s house and saw him working with clay at the wheel. He was making a pot from clay. But there was something wrong with the pot. So the potter used that clay to make another pot. With his hands he shaped the pot the way he wanted it to be. Then this message from the LORD came to me: “Family of Israel, you know that I can do the same thing with you. You are like the clay in the potter’s hands, and I am the potter.” Jeremiah 18.

Like the clay, we too, are molded and remolded in the image of God. This image of clay is powerful and experiencing the clay in our hands, using our own creativity is life-giving.

In Edmonton, Angela King Specialist (CASC), MTS, chaplain at Good Samaritan Southgate Care Center in Edmonton and Good Shepherd Home in Wetaskiwin presented “Seeing Dementia from the Other Side.” As a certified “Positive Approach Care” trainer in dementia care, Angela talked about entering into the experience of dementia in

An example of Hand-Under-Hand™ technique.
connects you to the person. It allows you to DO WITH not TO. It gives you advance notice of possible problems. It connects eye-hand skills while using the dominant side of the person. When words no longer work well, Hand-Under-Hand™ technique makes it possible to communicate effectively with the person living with dementia. We must not underestimate the power of connection, the power of presence when caring for people living with dementia.

One participant shared, “Now I understand what is happening with mom! I am so relieved and no longer feel guilty...thank you for this!”


A second speaker in Edmonton, Victoria Seavilleklein, Ph.D, a clinical ethicist and an Adjunct Professor with the John Dossetor Health Ethics Center at the University of Alberta presented on “Sexuality in Care Facilities.” Addressing the issues of sexuality among the elderly, Victoria also raised ethical issues about sexual expression and activity among those in care homes who do not have the capacity to make decisions about sexual behavior and residents living with dementia who are behaving in ways that are not in line with their past values.

Her presentation explored organizational barriers and the obligations of the care home.

Participants were challenged to acknowledge that we aren’t always meeting the needs of our residents and by allowing families to speak for their loved ones we do not always take into account the autonomy or well being of the resident. Lively discussions and meaningful questions provided opportunity to learn about real life issues faced by those who are aging.

Speaking in both Kelowna and Lethbridge, was Barbara Pesut, Rh.D., R.N. Chaplain Andrew Craig of Vista Village in Pincher Creek wrote the following about his experience of Barbara’s presentation:

On September 26th, 2016, in a conference room in Lethbridge, The Good Samaritan Society presented the Annual Spirituality and Wholeness Workshop and welcomed Dr. Barbara Pesut as the featured speaker. Speaking on the topic Halos, Horns and Compassion Misses, attendees learned about the nature of compassion itself and the pitfalls and opportunities that face health care professionals when caring for patients/residents who have a myriad of needs.

Dr. Pesut’s combination of sharing her research and providing personal stories, while leading the gathered group (of about 60 people) in discussions, kept attendees engaged throughout the whole day. Together, this all helped to underscore the seriousness of the issues faced by individuals while at the same time providing practical solutions regarding these issues. It was surprising to learn how complex the issue of showing compassion really is.
As a specific example of showing compassion, Barbara told the story of a stressed staff person who was doing her best to serve her patients. One of these patients was dealing with an issue of thirst and so the nurse brought the patient a glass of water only to leave it out of the person’s reach. It wasn’t malicious or intentional but a sign of fatigue from a stressed worker and a stressed system. Many of these compassion misses are preventable but represent symptoms of larger issues that any medical system struggles to solve.

Dr. Pesut pointed out the value of pastoral care and that those who provide spiritual care can step into many of the compassion gaps that occur. In light of this, it was encouraging to hear that pastoral care is not seen as a luxury but an actual necessity in health care. Recognizing this, the medical health care team along with chaplains, caregivers and spiritual care visitors need to work together towards providing health care that looks after the whole person rather than a specific ailment. This would be a big step… but a positive step.

The greatest thing that Barbara’s teaching brought to the table was hope for the future of pastoral care and the potential to genuinely bring growth in compassionate care for people who are vulnerable and desperately need it. The Good Samaritan Society strives to provide unique care to our residents, and a huge part of that is our emphasis on pastoral care. Through opportunities to hear such gifted speakers as Dr. Barbara Pesut we are providing the opportunity to grow not only in our own proficiency as chaplains but to lead others towards those same goals and ideally to influence the larger health care system. We all need compassion in our lives and thanks to Barbara we understand that a lot more.

Barbara Pesut will be presenting at the Spirituality and Wholeness Workshop in Edmonton in 2017.

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We appreciate our partnership with you.

The Board of Directors of The Good Samaritan Society is currently seeking nominees to join a diverse group of members who collaboratively contribute to the well-being and sustainability of the organization. The Board of Directors is a governance Board of twelve (12) Directors and as such defines the organization’s mission and sets its strategic directions and priorities but delegates responsibility for staff and the day-to-day management of activities to the President and CEO.

The Board meets regularly to:

- Establish policy;
- Exercise its fiduciary responsibilities, including investment strategies;
- Monitor, advise and support the achievements of the strategic plan through the CEO Contribution Agreement; and
- Focus on visioning for the future in an ever-changing healthcare and service delivery environment.

Interested candidates will have:

- Demonstrated ability to communicate the mission, vision, values and objectives of The Good Samaritan Society to our partners, stakeholders, and broader community;
- Willingness to take an active participatory role in The Good Samaritan Society Board meetings, committees and projects;
- Previous board experience, in particular on not-for-profit governance boards;
- Specialized skills and experience relating to finance, project development, legal, communications, fund development, labour relations, information management and/or government relations; and
- Demonstrated ability to understand and contribute to business processes, including financial and strategic planning in a meaningful, constructive way.

Current Openings:

- Northern Alberta (north of Red Deer including Edmonton) - two positions for a three (3) year term with opportunity for reappointment for a second and third three (3) year term.
- Central British Columbia – one position for a one (1) year term with opportunity for reappointment for a second and third three (3) year term.

For further information on the Good Samaritan Society visit our website at www.gss.org. To receive a nominee package please contact Paola Gatica at pegatica@gss.org.
The Journey

I’m not a “puzzle person” and appreciate the work that goes into creating a beautiful picture when so many small pieces are joined together in unity. Whenever I look at a puzzle where one or two pieces have been lost, my eye is drawn to the empty space and away from the harmony of the picture. The picture is still lovely, just somehow incomplete.

The work that we do as Chaplains is tempered by scripture and by the examples and experiences of scripture. Ours is a ministry of relationships and as such –there is no task too small in God’s kingdom that is not important in His eyes. As Paul reminds us “as each of us have one body with many members, and these members do not all have the same function, so in Christ we, though many, form one body, and each member belongs to all the others…"

As we move forward into a New Year with new experiences and no doubt adventures, my hope is that we will remember God’s interest in the tiniest piece of His creation and that the role we play as individual Chaplains and as a team – on site with other staff or with each other is an important part of the Ministry of GSS and its desire to serve its surrounding communities.

As I was looking things up in the New Testament the other day, I was struck again by the amount of teamwork that was happening both during Christ’s ministry and following the resurrection, as the early church began to take shape.

Some of this teamwork was job specific and some was not. Some was front and center and some was in the background. Some of it formed consensus and moved a fledgling church forward and some only benefitted a single person at the time; and yet what strikes me is that whether or not the task was specific or more generalized – the impact of the example of or experience of what transpired was not. In fact the impact and experience is still with us today.

Many people find a variety of ways to describe God’s creation and the vastness of it all and it’s important to remember that from the beginning, that universe is made up of a myriad of smaller pieces or components – each playing an important role and impacting the surrounding pieces in some way. In Romans 12: 3-8 (NIV) Paul writes, “For by the grace given me I say to every one of you: Do not think of yourself more highly than you ought, but rather think of yourself with sober judgement, in accordance with the faith God has distributed to each of you. For just as each of us has one body with many members, and these members do not all have the same function, so in Christ we, though many, form one body, and each member belongs to all the others. We have different gifts, according to the grace given to each of us. If your gift is prophesying, then prophesy in accordance with your faith; if it is serving, then serve; if it is teaching, then teach; if it is to give encouragement then give encouragement; if it is giving, then give generously; if it is to lead, do it diligently; if it is to show mercy, do it cheerfully.”

Vikki Marrs, Chaplain at Good Samaritan Hillside Village and Good Samaritan Pioneer Lodge.
We know that a home is more than four walls. Our supporters and caring staff help us deliver all of the little extras that make us a home for those in our care. As a not-for-profit, registered charity, your support is used to make a difference to those in our care. Through your donations we are able to purchase new hospital beds, physiotherapy equipment, music therapy, courtyard enhancements and much more. This year we have accomplished multiple fundraising initiatives throughout the society.

With combined efforts from Good Samaritan George Henning Place, Good Samaritan Stony Plain Care Centre, and Good Samaritan Spruce Grove Care Center we were able to raise $105,270.57 towards a new bus for all three sites to share for resident outings to community activities, shopping, restaurants and other transportation needs.

Leslie Jastrau and Rita Fruson from Good Samaritan Park Meadows in Lethbridge, AB pulled together as a team and raised over $1810.00 towards their 2015 Christmas Angels program which provides gifts to residents who would not receive anything over the Christmas season. Included in these gifts are clothing, stockings, toiletries and honor blankets. The honor blankets are 15 separate quilts that were provided by Manual Lutheran Quilters group and Lethbridge Centennial Quilters. These beautiful quilts will be hung throughout the care home. In order to display these works of art, Vanessa Cloutier and Skip Copper and Dianne Vitango donated materials and volunteer time to finish off the project. This heartfelt fundraiser will create a warm inviting atmosphere and beauty to our care home.

Good Samaritan Dr. Gerald Zetter Care Center has multiple volunteers who fundraise for the care home, specifically Edith Kendall, our Volunteer Services Coordinator, has done numerous annual fundraisers towards the comfort and care of our residents. The Rolly View Fundraiser raised $6675.05 towards projects for the care home including a new pergola, gift shop upgrades, and other resident needs.

Thank you to the families, donors, volunteers and employee’s across The Good Samaritan Society for your continued effort and support in making a difference to those in our care.
Good Samaritan Village by the Station, Penticton, BC

An Evening of Dessert Decadence

On October 22, 2016, Good Samaritan Village by the Station held their first annual Decadent Dessert and Wine Tasting fundraiser. The event was a huge success, and with the help of wonderful donors, sponsors and volunteers, they were able to raise over $8,000! The money raised will go directly towards their Palliative Care Program, including the purchase of a bed for family members who want to be close to their loved ones during their time of need.

From our hearts to yours, THANK YOU to everyone who supported this event!

Check out gss.org/about/news to stay up-to-date with GSS

Winter 2017 23
Every year come January, residents at Heron Grove start their yearly planning for the upcoming Vernon Winter Carnival. As one can tell by the colorful pictures, last year was the Mardi Gras theme. Long term care and retirement facilities can enter their care homes for the Best Decorated Premises Award, put on by the City of Vernon. We are proud to say that last year, Heron Grove received first place! Residents plan, design and help decorate the building each year and it has become a tradition for Heron Grove residents, volunteers, and staff to take part in the Carnival.

Residents and staff at Good Samaritan Heron Grove took home First Place in the 2016 Best Decorated Premises Contest.
Good Samaritan Linden View, Taber, AB

Dementia Friendly Courtyard Enhancements

Ken Ishida, Resident Council President at Good Samaritan Linden View, at the Grand Opening of the new gazebo.

The courtyard of our care home at Good Samaritan Linden View is getting a major face lift. The new courtyard will be a safe space for residents, including those living with dementia, to relax and enjoy outdoor activities. This project wouldn't have been possible without the fantastic community of Taber, and we would like to thank the following:

• 2014 Paul Giroux Fundraiser hosted by Stephanie Giroux
• Bareman Construction - Travis Bareman
• Cranford Recreation Society
• Double U Trucking - Pat Whalan
• Knights of Columbus/Recreation Council
• Lantic Inc
• Lauren Jensen
• Live Electric - Jordan Bareman
• Municipal District of Taber
• Paulette Greentree
• Pinnacle Sod, Landscaping & Tree Care
• Riverbend Rock Products
• Sister's Hair Salon - Tracie Baceda
• Taber District and Health Foundation
• Taber Home & Farm Centre
• Taber Kinsmen
• Town of Taber
• UFCW Local 383

Finally, we would like to give a special thank you to Stephanie Giroux for carrying on her father's vision and helping make this project happen.

We still need to raise approximately $50,000 to complete the second phase, which will include removing the fences that divides our recreation area and one of our cottages, widening walking paths, and adding benches, fountains, shrubbery, a gazebo, and raised flower beds for residents, family members and volunteers to enjoy gardening projects.

If you would like to donate, please visit https://gss.org/donate/.

Follow GSS on Facebook @goodsamaritanCA
Good Samaritan Mountainview Village, Kelowna, BC

Roaring Twenties Night

The Roaring 20’s theme was enjoyed by all.

On October 15, 2016, Good Samaritan Mountainview Village held a successful Roaring Twenties Night! Their goal was to raise money for a Duet Bike, which is a specially designed wheelchair that residents can sit in while a volunteer is seated behind to pedal and steer.

The event was a huge success, and they raised just over $3,000 towards their goal of $10,000, which is what they need to purchase the bike.

A great big thank you to everyone who supported the event! We are so very grateful for all of our supporters!

If you’re interested in helping Good Samaritan Mountainview Village reach their goal, visit our website to donate and we’ll have residents riding in style in no time.

The Duet Bike offers the latest in cycle technology with advanced wheelchair design enabling easy and comfortable pedaling.
On Saturday, August 6, 2016 several staff, volunteers and family members from Good Samaritan Village by the Station in Penticton, BC, celebrated and shared their pride of our care home in the Penticton Peach Festival Grande Parade, the second largest parade held in BC!

The team passed out candy all along the parade route and were greeted warmly by the huge crowd.

Our summer students Jessie Garcha and Caitlyn Spooner, with help from some young volunteers demonstrate our duet bikes.
The Good Samaritan Society

24th Annual Spirit of Caring Golf Classic

One round of golf can make a world of difference.

On Thursday, June 9, 2016 The Good Samaritan Society along with our title sponsor Servus Credit Union held our 24th Annual Spirit of Caring Golf Classic with very successful results! All of the proceeds raised through this tournament will go directly towards developing a better environment for those living with dementia who call The Good Samaritan Society home.

185 golfers gathered for a day of fellowship and fun. We are thrilled to announce that together, and with your support, we have managed to raise over $100,000 with 100% of the proceeds going towards creating enhanced dementia care units at two of our care homes. This will include specially painted doors and murals, smaller dining rooms, and memory boxes. These units help reduce incidents of elopement and agitation and stress for those living with dementia. Painting hallways with bright colours or murals enhances moods and aids in orientation, while memory boxes help promote engagement and conversation.

We will also be using the proceeds to implement a music and memory program at three of our care homes. This program will give residents living with dementia renewed meaning and connection with their memories through the gift of personalized music. Studies show that the last part of the brain to be affected by dementia is the same area that is responsible for remembering music and ongoing research and evaluation of music and memory in care homes shows consistent positive results regarding mood, relationships and engagement.

Words cannot express our gratitude for your contributions and participation which help make this major fundraiser a huge success to enhance the lives of those in need!

Thank you again for sharing your Spirit of Caring with us.

We look forward to seeing you out on the course again on Thursday, June 8, 2017!
Thank you to our 2016 Sponsors!

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Tweet GSS on Twitter @goodsamaritanCA
Join us at The Quarry on Thursday, June 8, 2017

Registration - $225

Proceeds from the 25th annual tournament will benefit our New Initiatives in Care Excellence (NICE) program, helping us deliver the best possible services to those in our care.

Course contests, prizes and challenges include:

- Closest to the Pin
- Longest Drive
- Longest Putt
- Marshmallow Drive
- Ball in the Sand
- Ball in the Water
- Hole in One
- Mulligans (for purchase)
- Putting Contest

Stay tuned to gss.org for more information and follow our Facebook and Twitter pages for updates.

One round of golf can make a world of difference.
April 1, 2015 - March 31, 2016

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As a charity, The Good Samaritan Society depends on the support of our donors to help secure items not otherwise funded such as our beds and specialized equipment needed to care for our residents. The generosity of our donors help make this happen - thank you!

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Bill Nicholson
Diane Kalis
Emile Beaudry
ISL Engineering and Land
Services LTD.
Marlene Nicholson
Peter Fairbridge
Rodney Peacock
Steve Melton

In Memory of
Knute Sorensen
Alfreda Unsworth

In Memory of
Leon Appleby
Elaine Appleby

In Memory of
Leonard Klassen
Joan Potie
Joe Klassen
Johanna Wilson
Sharon Zubot
Victoria Rajotte

In Memory of
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Alfreda Unsworth

In Memory of
Lorraine Knull
Esther M. Kaiser
Irene E. Minchau
Paul Magnusson

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Lucille Longson
Barbara A. Macpherson
In Memory of
Maggie Billinger
Alfreda Unsworth
Darlene H. MacIntyre

In Memory of
Margaret Morley
Doreen Dewald
Pembina Valley Chapter
#128 OES
The Owners:
Condominium Plan
#9322299
William Steinburg

In Memory of
Margaret Revell
Angie Schoepp
Clarence Schoepp
David Hennig
Dennis Hennig
Dianna Schmitz
Gilbert Barber
Gordon Drever
Harold Adam
Harold Ritter
Harry Schoepp
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Lloyd Lynch
Marguerite Walters
Maxine Frank
Michael Kulak
Robert Schoepp
William McEnery
Zandre Clark

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Alfreda Unsworth

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Margret Ferguson
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Audrey Littman

In Memory of
Marjorie Kelly
Doris I. Webber

In Memory of
Marjory Pearson
Allister Boorse

In Memory of
Mary Lengyel
Larry Brox

In Memory of
Matt Dika
Eddie Fisher

In Memory of
Maureen Sleep
Daniel Cooke

In Memory of
Maurice Juchli
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Centra Cam Social Fund
Roger Delemont

In Memory of
Michel Mikhail
Cassis

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Alane Witt-Lajeunesse
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Gary Scovill
Helmut Unger
Ken Buxton
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Fay Wiebe
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Judy A. Slinn
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Penticton Church of the Nazarene
The Penticton Church of the Nazarene
Verna Wilson

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Ann Winter
Dorothy Gilbert
Madeleine Chapman

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Dixie Henkel
Douglas Henkel
Seigned Grieve

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Richard Stephens

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Berwyn Pison
Patrick Dwyer

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Clayton Sissons
Elma Facca
Gilbert Delaurier
Lyle Slater
Margaret Mazerolle

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Norman Muir
Barbutza Lorelli
Bruce Muir
Esther Mokellky
Lions Village Riverside Social Club

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Peter Chomyk
Edward Schrader

In Memory of
Peter Hlushak
Allan Soldan
Dale Ringuette
Diane Koska
Donna Krawchuk
Doreen Christensen
Emmeline Hlushak
George & Alice Mucha
James King
Lucille I. Duke
Maureen Koska
Michael Krause
Robert Coxford
Vera Droschinski

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Matthew Joyce

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Patrick Dwyer

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Raymond Pohl
George R. Campsall

In Memory of
Regina Markus
Doreen Christensen

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Richard Chapman
Heather Cooper
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Alfreda Unsworth
Darlene H. MacIntyre

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Sigurd Leithoff
Roberta Wildgoose

In Memory of
Silzer Harvey
Arnold Wedman

In Memory of
Sonja Pepneck
Matthew Joyce

In Memory of
Sophia Bowsher
Douglas Henkel
Eva Eberhart
Eva Eberhart
Katherine Eberhart
Penny Giebelhaus
Ruth Kruger

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Cassis
Gamil Cassis
Victoria Martin

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Stan Branderg
Darlene Pohl

In Memory of
Staly Ulrich
Alfreda Unsworth

In Memory of
Theodore Minchau
Elsie Schiewe
Erwin Lachman

In Memory of
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Alfreda Unsworth
Darlene H. MacIntyre

In Memory of
Velma Massini
Georgia Tomik
Kenneth Dickie
Ladies Auxiliary to the Royal Canadian Legion

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Ver Hannett
Alfreda Unsworth
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Vino Havanka
Clara Meyer
Darlene Scholze
Elsie Stephan
Shirley Dorchester

In Memory of
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Agnes Hererger

In Memory of
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Carla Chiste

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Vivian McLauchlan
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Beverly Drummond
Bob Laidlaw
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Nordegg Resources
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Ryan Bragg
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Gillian M. Ames

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Acklands Grainger Inc.
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Karin Bjorge
Murray Hennessy

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Alfreda Unsworth

In Memory of
Yoshi Ikebuchi
Dolores Svensen

In Memory of
Yvonne Quigley
Garth Comba
Thomas A. Quigley
April 1, 2016 - November 30, 2016

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In Honour of
Frieda Minchau's Birthday
Dean Rix

In Honour of
Lydia Trelenburg
Eric Kadatz

In Memory of
Adrienne Williams
Jack Sergaert

In Memory of
Albert Gross
Keven Leahy

In Memory of
Albert Gross and Lorraine Gross
Bernard Sekura

In Memory of
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Elizabeth Ratzlaff

In Memory of
Alex Kay
Edna Nelson

In Memory of
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Ernie Schmid
Katherine Field
Renate Schmid

In Memory of
Allen Frank Whitelock
Tidewater Midstream

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Calvin Wall
Gordon Reich
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Margaret Woodruff
Terrence Schadeck

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Otto Wedman
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Darlene Dickau
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Ron Johnson

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Trever Anderson

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Barry Lundy
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Margaret Herter

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Arlene Chmelyk
Cindy Nuefeld
Lylliam Degner

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Earle Covert

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Audrey Sande
Sonja Tweit
Sunde Farms

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Edward Debalinhard

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Bellamay Teague
George Scheideman

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Con Winder

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Blanche Perverziff
Floyd Friend
Norm Maurice

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William Jackson

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Sylvia Fuhr

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Gail Matheson
Helen Zander
John Stelfox

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Lillian Yekimchuk
Matt Zyha

Phyllis Hryhischuk
Vera Sanger
William Fisher

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Betty A. Whipple
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Earl H. Forth
Otto Wedman

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Murray Moore

In Memory of Ed Querengesser
Allan McKort
Carolyn Torhjelm
George Hennig
Irene Erickson
Sharon Sharir
Stan Johnson
Ted Saramaga

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Bernadette Carrera-Lowe

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Dale Charlesworth
John Guelly
John Weing
Keith Charlesworth
Len Herring
Susan Perry

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Dianne Getzinger
Don Giese
In Memory of
Ferol Davis
Shirley Mowat
Warren Burles

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Florence Game
Constance Komarnisky
Gerald Walker
Gloria Nordin
Ian Erickson
Janice Gillies
Mildred Stevenson

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Whitelock
Benjamin Petrie
Cliff Whitelock
Grace Booth

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Joseph Specht

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Gary Ziehl
Michelle Koinberg

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Doris Lindsay
Gloria Evjen
Susan Scott
Wallis Specht

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Betty A. Whipple
Michelle Koinberg
Audrey Toews

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Bradley Shacker

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Doris I. Jacobi

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Ken Zielke
Larry Frieman
Leonard Denham
Lorne Petrich
Lorraine Doucette
Margaret Moore
Marge Snodgrass
Murray Dewald
Myles Kokas
Norman Dumkee
Olga Ruff
Ray Schmuland
Robert McPherson
Rod Hok
Rose Engbloom
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Diane Rutt

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Civiv Servic Union 52
Margaret Friedman

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Joan Jantzie
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Pauline C. Reich

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Michelle Koinberg

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Adeline Cholak
Angeline Fedun
Chuck Dalton
Don Cholak
Donna Swanson
Jean Holowaychuk
Joan Cholak
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Manfred Offers
Nancy Tymchak
Tom Shearer

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Hazel Atcheson
Barbara Russell

In Memory of
Helen Hemmingson
Al Jacobson
Albert Landstorfer
Anna Fonteyne
Barry Richards
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Dinah Lim
Donald Simms
Ed Murphy
Frieda Minchau
Gerry Campbell
Gordon Walker
Ingrid Bieganek
Kay Ilnicki
Leopoldo Cayabyab
Mike Sewell
Pete Hansen
Regis Lemieux
Rob Scott
Siegfried Buskas

In Memory of
Horace Robson
Edna Jones
William Beaton
In Memory of Ina Muirs
Alastair Gill

In Memory of Jacob Hennig
George Hennig

In Memory of James (Jim) Coke
Beatrice Nordli

In Memory of Jan Anderson
Great West Life

In Memory of Joan Heard
Lynne Sigler

In Memory of Joe Bruder
Betty A. Whipple
Caroline Hartholt
Don Taylor
Edna Nelson
Jasper Bruder
John H. Morgan
Kathleen Day
Ron Hanson
Tom Brocklebank
Veronica Bruder

In Memory of Johanna Sndyders
Bertha Sorensen
Eve V. Someren
Geurt Geurtsen
Janet Hussey
Jody Hundeby
Marg Schut

In Memory of Josephine Kondas
Wayne Virostek

In Memory of Josefhe Bruder
R & L Soum

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Williamina P. Blackall

In Memory of Ken Unland
Bernice Larson
Carol Leeuw
Deanna Anderson
Donald Graff
Donna Bray
Eldon Krause
Gary Schmidt
Gayle Bailey
Glen Stone
Gordon Erickson
Gordon Grinde
Hazel Radke
Janet Hussey
Janice Dalzell
Jeff Morgan
Johanna Breitkreuz
John Rossiter
Kevin Tofsrud
Lori Fipke
Mary Bailly
Phil Stange

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Debra Huck
Elmer Kuber
Ian Campbell

In Memory of Lawrence Drury
Joyce Drury

In Memory of Lorraine Gross
Chester Rudolf

In Memory of M Vollema & Sidney Carlson
Doreen Christensen

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Dwaine C. Ruf
Heather Rogers
Jean Ewashko

In Memory of Marjory Mack
Basil A. Henderson

In Memory of Mary Kozak
Nancy Evans

In Memory of Mary Rainbow
Joe Smuin
Lyle Smuin
Ron McFadyen-Smuin

In Memory of Maureen and Don Sleep
Nancy Inglis

In Memory of Maxine Lucht
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Carol Leeuw
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Doris Kreutz
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Frieda Schatschneider
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Gilbert Schmidt
Harold Sorensen
Janet Forth
Jean Carmichael
Joyce Winter
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In Memory of
Norman Loo
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Marina Whelan
Tony Lo

In Memory of
Oscar Kublin
Leslie Schmidt

In Memory of
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Ruth Nolan

In Memory of
Peter Grieser
Amy Kurio
Cheryl Domolewski

In Memory of
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Jaroromir Mayer

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Lynne Sigler

In Memory of
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In Memory of
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Evelyn Scheideman
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In Memory of
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Bruce Winston
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Stella Tanguay
Rick Williamson

In Memory of
Tillie Hurvenaars
Ronald Egeland
Susan Huvenaars

In Memory of
Walter OcKowskki
Margaret Calvez
Ronald Brown

In Memory of
Tillie Hurvenaars
Ronald Egeland
Susan Huvenaars

In Memory of
Walter OcKowskki
Margaret Calvez
Ronald Brown
Since 1987, Good Samaritan TeleCare® has provided quality products and services. We began with a focus on personal emergency response and have evolved into total home monitoring and safety support.

Whether you are young or old, living alone or with others, medically at risk or simply concerned about personal safety, Good Samaritan TeleCare® can provide peace of mind.

Good Samaritan TeleCare® has a number of products for whole home monitoring.

**Care Calls**

Good Samaritan TeleCare® can provide reminders about your medications, meal schedules, appointments or simply call to see how you are. Our compassionate, professional operators can call day or night. You will never speak to a recording.

**Door & Window Sensors**

Door and window contacts can be used in the traditional security application for break-ins, or they can offer an early warning by alerting local caregivers or a response centre that an individual has left their home and not returned within a predetermined time.

**Fall Detection**

The Fall Detector is worn around the neck to detect major falls when they occur and will automatically send an alert to a Good Samaritan TeleCare® operator.

**Flood Detection**

The Flood Detector can prevent unnecessary water damage in bathrooms, kitchens and mechanical rooms. When as little as 1/16 of an inch of water is detected on the floor, this smart device sends an alert to a Good Samaritan TeleCare® operator.

**Home Temperature Monitoring**

The Extreme Temperature Sensor can be used to monitor your home while you are away. Detecting a rapid rise or fall in temperature and sending an alert to our monitoring centre, the Extreme Temperature Sensor could save your home from potential expensive damage such as frozen water pipes.

**Personal Emergency Response**

With Good Samaritan TeleCare® Personal Emergency Response Service, help is just a push of a button away. When you need assistance press the lightweight, waterproof button you wear around your neck or wrist. Our highly skilled, caring operators immediately contact the appropriate help at your request – the local emergency service, a family member, a friend or other support you have previously identified. If something were to occur where you could not speak, help will be sent to ensure your safety.

**Stove Monitoring**

The CookStop monitors stove activity. If the stove is left unattended, the CookStop senses the inactivity and turns off the burners.

For more information regarding Good Samaritan TeleCare®, please visit our website at goodsamaritantelecare.com.
**Provinces**

- **BC**
- **AB**
- **MB**

* TeleCare® only in Manitoba

**Employees**

<table>
<thead>
<tr>
<th>Province</th>
<th>Employees</th>
</tr>
</thead>
<tbody>
<tr>
<td>AB</td>
<td>2858</td>
</tr>
<tr>
<td>BC</td>
<td>1067</td>
</tr>
<tr>
<td>Total</td>
<td>3925</td>
</tr>
</tbody>
</table>

**Communities we are in**

- **AB**: 14
- **BC**: 6

**Care homes**

- **AB**: 21
- **BC**: 7

**Number of public and private beds and number of clients in our Programs for Persons with Developmental Disabilities (PPDD)**

<table>
<thead>
<tr>
<th>Category</th>
<th>AB</th>
<th>BC</th>
<th>AB + BC Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public beds</td>
<td>769</td>
<td></td>
<td>2515</td>
</tr>
<tr>
<td>Independent Living</td>
<td>194</td>
<td>100</td>
<td>294</td>
</tr>
<tr>
<td>PPDD</td>
<td>129</td>
<td></td>
<td>1746</td>
</tr>
</tbody>
</table>

**Adult Day Programs**

<table>
<thead>
<tr>
<th>Location</th>
<th>Clients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good Samaritan Village by the Station, Penticton</td>
<td>84</td>
</tr>
<tr>
<td>Good Samaritan South Ridge Village, Medicine Hat</td>
<td>100</td>
</tr>
<tr>
<td>Choice Programs at Good Samaritan Place and Good Samaritan Dr. Gerald Zetter Care Centre, Edmonton</td>
<td>180</td>
</tr>
</tbody>
</table>

**Data collected is current as of December 21, 2016**

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