



## OUR MISSION

To extend Christian Hospitality through a continuum of care to those in need or at risk, regardless of race or religious belief.

## OUR VISION

To grow in strength, excellence and creativity in caring for others.

## OUR VALUES

### Healthy Relationships

In a spirit of compassion, we work in supportive partnerships and open our hearts to others by affirming their goodness and potential.

### Hospitable Environments

We provide safe, comfortable communities inspiring involvement, where people experience a sense of caring, belonging and purpose.

### Servant Leadership

We lead through giving of ourselves in service to others, by acting with courage in a trustworthy and ethical manner.



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West Highland Centre  
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# Good Samaritan West Highland Centre

Offering Supportive Living services in  
a unique home environment to the  
community of Lethbridge.





The Good Samaritan Society (GSS) and Good Samaritan Canada (GSC) are leading faith-based, not-for-profit, registered charities in Western Canada that provide quality accommodations, health, and community care services and programs.

Our organization has developed and implemented innovations in care and housing and provides support and services to help all residents feel at home and become an integral part of the local neighbourhood.

The entire community benefits from the unique contributions and interests of those who reside, work, volunteer, and visit the building. Together, our goal is to create a friendly, home-like community.



## Designated Assisted Living

Good Samaritan West Highland Centre offers a total of 100 Designated Assisted Living (DAL) suites; 80 private studio suites for single persons, 10 one-bedroom suites for couples and 10 private dementia care rooms.

The DAL program promotes privacy, dignity, independence, individuality, freedom of choice, and a home like environment.

Residents are encouraged to furnish and personalize their suite with their own belongings. Residents pay an accommodation fee, which includes three meals plus snacks, housekeeping and linen service, and TeleCare® (an emergency response service).

Optional services include:

- Personal laundry.
- Cable.
- Parking.

The program offers residents 24-hour onsite personal care, with professional support of Licensed Practical Nurses.

Support from extended professional services, such as registered nursing, physical therapy and occupational therapy are provided through community care and Alberta Health Services.

## Dementia Care

Our dementia care program is designed after The Good Samaritan Society's unique cottage model and offers a home like environment. There are 10 dementia care rooms at Good Samaritan West Highland Centre with private bathrooms. Common areas include a living room, kitchen, and access to a secure fenced yard. Clients are included in the events of daily living to the extent that they are accustomed and able.

## Admission

Admissions are coordinated through the Alberta Health Services Regional Access Centre, phone 403-388-6380. To qualify for admission into Designated Assisted Living, residents are first assessed by Alberta Health Services.

## Pre-Admission Visits

We encourage all prospective residents and their immediate family members to visit Good Samaritan West Highland Centre prior to admission. The visit allows for an exchange of information and discussions regarding expectations on the part of the resident, family and the staff at the care home. Please make an appointment by calling 403-380-6275.