



Good Samaritan Seniors Clinic
8861-75 Street
Edmonton, Alberta T6C 4G8
Ph 780-440-8274 Fax 780-469-6495

Current Patient Information Sheet

The Seniors' Clinic provides both primary care and consultative services to the vulnerable, community senior population with complex medical, functional and/or psychosocial needs. The clinic team (Physicians, Social Worker, Nurse Practitioner, Nurses) offers specialized seniors care with the goal of supporting seniors to remain at home or in the community for as long as possible. New patients can be referred to the clinic by anyone including themselves or family members.

Access:

- Clinic Hours: Monday to Friday 9am to 4pm, closed on weekends and statutory holidays
- Phone hours: 9am to noon and 1pm to 4pm
- If you cannot make your appointment, we require you to cancel it within 24hours. If you miss 3 three appointments without cancelling you may be discharged from the clinic
- We request you to book follow up appointments after each visit to ensure optimal care
- If you require an urgent appointment indicate the reason to our receptionist. Your call may be directed to a nurse to address the concern
- We do NOT see walk in patients. If you need an appointment call the clinic
- We are a teaching clinic; you may see a student or resident along with the health care team

After Hours Care:

- We have a physician on call when the clinic is closed
- Call the clinic number 780-440-8274 and follow the instructions to speak with the physician
Use this number and please call for urgent issues after hours

Medications:

- Bring all of your medications to every visit, this includes puffers, non-prescription medications and supplements
- Notify us if any medications have been changed or prescribed by another health care provider
- If you require medication refills at any time, ask your pharmacy.

Test Results:

- You will be contacted by phone for urgent results, you will not receive a call for results that are normal, non-urgent, or similar to previous
- During your follow up appointment review your test results with your physician
- We request that you are accessible by phone or we will not be able to give you urgent critical results
- Please ensure your contact information is up to date, notify our receptionist of any changes and who you would like as your primary contact person

Recommendations:

- Feel free to book appointments with our social worker, or nurses
- Bring a family member to your appointment
- If you see any other health care providers please share our contact information with them, so they can copy results to us. During your follow up visit notify us who else you have seen. If you go to the hospital make sure you notify the hospital of the name of your primary physician
- The Edmonton South Side Primary Care Network offers group educational sessions related to your health. We believe participating in these groups will help to improve your health. Please ask the team for more information about these and other community resources. You can call the PCN office to enroll in most of these groups 780-395-2626.
- Thank you for trusting us with your care and helping you to stay healthy and enjoy ageing with quality of life in your community
- Please provide us with feedback to help us to continue to improve